

Interim Progress Report January 15, 2025 - Targets and Compliance

Year 2: April 1, 2024 to March 31, 2025

#	REMEDY REQUIREMENT	EXPECTED STATUS AS OF MARCH 31, 2025 / COMMENTS	SUPPORTING DOCUMENTS ¹
1.	Update as to status and work of Government Roundtable.	<p>EXACT COMPLIANCE</p> <ul style="list-style-type: none"> Remedy roundtable continues to meet regularly. 	<ul style="list-style-type: none"> 149 Remedy Roundtable Presentation 29 Oct 2024 150 Remedy Roundtable Presentation 6 Jan 2025 151 Remedy Roundtable Membership Jan 2025
2.	<p>Leadership and Capability Panel established and has operational plan to advance training recommendations.</p> <p>a) Suite of training courses underway</p>	<p>EXACT COMPLIANCE</p> <ul style="list-style-type: none"> The Regional Hub Leadership team took part in extensive training in August much of which was delivered by the Leadership and Capability Panel Remaining Regional Hub roles (LAC, IPSC, EFAC, and CLFs) took part in extensive training in November and December 2024 and January 2025 much of which was delivered by the Leadership and Capability Panel. IPSCs took part in the Optimal Individual Service Design course (OISD) in November/December 2024 	<ul style="list-style-type: none"> 164 DSP Training Schedule Nov Dec 2024 165 DSP Training Schedule January 2025 157 Optimal Individual Service Design Information for Hosts 18 Oct 2024 180 Optimal Individual Service Design Course Participant feedback 10 Jan 2025 183 Screenshots of DSP online library 14 Jan 2025
3.	<p>The Province will have carried out the following during the year:</p> <p>a) Increase in ILS plus/Flex Independent options by a further 200 (in addition to Y1 baseline)</p> <p>b) Reduction in the total number of people residing in ARC, RRC, and RCF's by 30% compared to baseline (n= 261 of 870 total) by providing those individuals with meaningful access to accommodative</p>	<p>SUBSTANTIAL PROGRESS</p> <p>a) ILS+ was rolled out in May 2024 and included provisions for additional hours of support and options to provide overnight support. Thus far, 10 people are being supported in this program.</p> <p>b) Occupancy of ARCs, RRCs and RCFs continues to decline. IPSCs have begun working with current residents on transition planning.</p>	<ul style="list-style-type: none"> 68 ILS + Policy May 2024 157 Optimal Individual Service Design Information for Hosts 18 Oct 2024 129 Optimal Service Design Focus Participant Information 7 Jan 2025 180 Optimal Individual Service Design Course Participant feedback 10 Jan 2025 121 Correspondence between DSP and SLTC on Individualized Funding 11 Dec 2024

¹ (Documents 1 – 98 were disclosed in May 2024. Documents 99 – 186 are being disclosed as part of this report)

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	<p>assistance to meet their different needs to live in community, and</p> <p>c) Planning commences in November for next groups including capacity building and enhanced current lifestyle (n=208)</p> <p>d) 20 of 83 Existing TSA's converted</p> <p>e) Plans for people in Psychiatric Hospitals and Forensic Hospital to return to their community of choice including:</p> <p style="padding-left: 20px;">a. Plans and timelines finalized for 'return to local community' for people in psychiatric hospitals (n=48) and Forensic (n=28)—for completion within 5 years from year 1.</p> <p style="padding-left: 20px;">b. Minimum of 78 individuals currently identified on Service Request List. Target 20% = 16 people moved out in Year 2.</p> <p>f) Increase in Shared Services Under 65 in LTC Shared Services of 81 persons in community of choice for a total of 110 of 200 total.</p> <p>g) Planning/capacity building/enhanced current lifestyle for those in other systems (Shared services and psychiatric</p>	<p>c) IPSCs began working with residents of ARCs, RRCs and RCFs (via OISD training) in November 2024. In the short term, IPSCs will be assigned to individuals living in institutions (including hospitals), those on the Service Request List receiving no DSP supports and those living in Temporary Shelter Arrangements. Once additional IPSCs and LACs are in place, a more robust strategy for assigning cases will be implemented.</p> <p>d) IPSC's are prioritizing working with individuals in Temporary Shelter Arrangements to find suitable, long-term options in community. Transition planning commenced with TSAs via OISD training in December.</p> <p>e) IPSCs are prioritizing working with individuals in psychiatric and forensic hospitals to make plans for a good life in community</p> <p>f) Shared Services is now part of the program pathway options for people utilizing Individualized Funding</p> <p>g) IPSCs are working with individuals to develop support plans aligned with their own choices.</p> <p>h) The Homeshare service is being designed and will be shared with potential Service Providers in early 2025.</p>	<ul style="list-style-type: none"> • 138 CONFIDENTIAL Home Share Design 13 Jan 2025 DRAFT² • 70 Notice of Disability Supplement May 2024 • 184 Allied Health Progress Update and Phased Approach report 14 Jan 2025 • 185 CONFIDENTIAL Crisis Prevention and Community Response Strategy Confidential 14 Jan 2025 DRAFT³ • 139 School Leavers Project Charter July 2024 • 181 School Leavers Overview 14 Jan 2025 • 182 CONFIDENTIAL School Leavers Process Flow 14 Jan 2025 DRAFT⁴

² Draft documents are considered "advice" until finalized, and s.14 of FOIPOP applies.

³ Draft documents are considered "advice" until finalized, and s.14 of FOIPOP applies.

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	<p>hospital/forensic) Baseline versus: estimate numbers n=16.</p> <p>h) Increase of 50 in DSP Homeshare options in community of choice, by region (n= 50): 240 total Homeshare.</p> <p>i) Reduce DSP Waitlist (Service Request List) “no support group” (Baseline of 589) by 289 through IF options.</p> <p>j) Planning and support and Discretionary Funding for DSP Waitlist (SRL) “no service” group—estimate numbers n=350</p> <p>k) Four new DSP Regional Multidisciplinary Mental Health/Health Teams and Supports operational, and Integration of Multi-disciplinary outreach teams complete.</p> <p>l) Award new proposals for MH/Health programs.</p> <p>m) Province wide Critical Response Team/capability fully established.</p> <p>n) Commence planning for School Leavers (n =100).</p>	<p>Uptake for this program will be dependent on the living arrangement chosen by those accessing IF. It is unlikely that 50 home share hosts will be recruited by March 2025, but recruitment will be in progress by April 2025. DSP will explore options for a Home Share marketing campaign to expedite share host recruitment in early 2025.</p> <p>i) SRL “no support group” reduced by 174. Assignment to LACs or IPSCs commencing in January 2025.</p> <p>j) Individuals receiving support from Employment Support and Income Assistance and living with a disability can now access the Disability Supplement of \$308/month.</p> <p>k) Multi-Disciplinary (now referred to as “Allied Health) Team Design and Implementation underway. Interim plan prepared for approval in January 2025 with implementation to commence in early 2025.</p> <p>l) A number of interim measures have been developed by OAMH and DHW and are awaiting approval to address gaps in mental health services. Once approved, implementation will commence in early 2025.</p> <p>m) Crisis Prevention and Community Response Strategy is prepared and approval being sought in early 2025 to commence implementation.</p>	

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		n) School Leavers program design work with the Department of Education and Early Childhood Development (EECD) will be completed in early 2025. Offers for participation to the first 100 students to be identified April-June 2025.	
4.	Full implementation of new individualized funding (IF) infrastructure system/administration and support structure: i. Individualized Funding: Implementation/evaluation/revision of new IF system. ii. Recruit coaches. iii. Develop trainer and user manuals. iv. Implementation of training for staff and users.	<p style="text-align: center;">SUBSTANTIAL PROGRESS</p> <ul style="list-style-type: none"> • The Individualized Funding (IF) policy was implemented in January 2025 • The first cohort of IPSCs, EFACs and LACs were trained in the new IF policy Nov/December 2024 and then a second cohort received training in January 2025. • Individualized Funding Administrative Backbone Service, including IF coaches, is set to go live in March 2025 but it is dependent on final contract negotiations which may go slightly past March 2025. • Collaborative Case Management system (CCM), including mechanisms to administer Individualized Funding, went live in January 2025. 	<ul style="list-style-type: none"> • 131 Individualized Funding Policy Jan 2025 • 161 Individualized Funding Training Module Dec 2024 • 120 Individualized Funding Service and IT Application RFP 2 July 2024
5.	Person Directed Planning (PDP) tender awarded for Province wide Peer and Technical Support Program.	<p style="text-align: center;">EXACT COMPLIANCE</p> <ul style="list-style-type: none"> • The Peer Support Planning Program is being designed. It is anticipated that a Service Provider will be awarded in March 2025 and the service will go live shortly thereafter. • Investments in Inclusion Nova Scotia's peer supports were made in 2024. 	<ul style="list-style-type: none"> • 162 Peer Support Planning Project charter 15 Oct 2024 • 163 Family Leadership Proposal Inclusion NS 26 Mar 2024
6.	Whether ACDMA reforms are enacted or not widespread accessible training commenced regarding supported decision-making for individuals, families, service providers and DSP staff. Anchor efforts (in the short term) on the presumption of capacity secured in NS law.	<p style="text-align: center;">EXACT COMPLIANCE</p> <ul style="list-style-type: none"> • A Supported Decision Making Toolkit has been developed and used to support training provided for all new hires. • Training for staff is based on the presumption of capacity secured in Nova Scotia Law 	<ul style="list-style-type: none"> • 133 Supported Decision Making Toolkit Jan 2025 • 136 Supported Decision Making Training Module 21 Nov 2024

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#	REMEDY REQUIREMENT	EXPECTED STATUS AS OF MARCH 31, 2025 / COMMENTS	SUPPORTING DOCUMENTS ¹
7.	Continue development and implementation of Local Area Coordination, including individualized planning and coordination services (navigational) and Intensive Planning and Support Coordination (IPSC).	<p style="text-align: center;">EXACT COMPLIANCE</p> <ul style="list-style-type: none"> The first recruitment cohort of IPSCs, EFACs and LACs were hired and trained in November/December 2024 and a second recruitment cohort were trained in January 2025. A targeted recruitment campaign for IPSCs will begin in early 2025. This will ensure skilled IPSCs can be hired in a timely manner. Continuous Improvement Hub established to receive regular feedback from LACs and IPSCs and support practice improvements. 	<ul style="list-style-type: none"> 164 DSP Training Schedule Nov Dec 2024 165 DSP Training Schedule January 2025 166 Continuous Improvement Hub Project Charter Dec 2024
8.	Approve and implement fidelity requirements (see Year 1 for requirements/criteria).	<p style="text-align: center;">EXACT COMPLIANCE</p> <ul style="list-style-type: none"> Fidelity checklists for LAC, IPSC and EFACs finalized, approved and embedded in Practice Frameworks. The first recruitment cohort of IPSCs, EFACs and LACs were trained on Fidelity Checklists in November /December 2024 and then a second recruitment cohort was trained in January 2025. Continuous Improvement Hub established to receive regular feedback from LACs and IPSCs and support practice improvements. 	<ul style="list-style-type: none"> 13 Fidelity Checklist LAC May 2024 16 Fidelity Checklist IPSC May 2024 19 Fidelity Checklist EFAC May 2024 166 Continuous Improvement Hub Project Charter Dec 2024
9.	Implement technical support, training and fidelity requirements for new Local Area Coordination and Intensive Planning and Support Coordination staff (see Year 1 for requirements/criteria).	<p style="text-align: center;">EXACT COMPLIANCE</p> <ul style="list-style-type: none"> Extensive training provided to Regional Hub Leadership team in August 2024 Training for LACs, IPSCs and EFACs in November/December 2024 and January 2025 Technical and training support provided by Leadership and Capability Panel. 	<ul style="list-style-type: none"> 164 DSP Training Schedule Nov Dec 2024 165 DSP Training Schedule January 2025 156 Leadership and Capability Panel Membership January 2025

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10.	<p>Recruit, train and have fully operational 50 new LACs and 65 new IPSCs in accordance with approved fidelity criteria.</p> <p>a) Total FTE/Ratios to meet benchmarks 1:20 for IPSCs and 1:50 for LACs; Supervisors at 1:8</p> <p>b) Referrals to LAC/IPSC/ Care Coordination/ Emergency Response Team/other services and supports such as health and housing.</p> <p>c) IPSC to be made available as required on demand after the initial intensive planning and facilitation process</p>	<p>SUBSTANTIAL PROGRESS</p> <ul style="list-style-type: none"> Regional Hub Managers and Team Leads hired in August 2024 Cohort of LACs, IPSCs and EFACs hired in November 2024 and in January 2025. A targeted recruitment campaign for IPSCs (the most challenging position to fill) will begin in early 2025. This will ensure skilled IPSCs can be hired in a timely manner.⁸⁶ Regional Hub positions were filled between August 2024 and January 2025 including IPSCs and LACs. 	
11.	<p>Recruit next 30 new LACs and 15 new IPSCs (ex Care Coordinator FTE).</p>	<p>SUBSTANTIAL PROGRESS</p> <ul style="list-style-type: none"> A another recruitment cohort of LACs and IPSCs will start in February 2025 A targeted recruitment campaign for IPSCs will begin in early 2025. This will ensure skilled IPSCs can be hired in a timely manner Extensive strategies undertaken to expedite recruitment including: prioritizing Remedy related hiring corporately (over other programs), obtaining permission from the union to conduct some processes concurrently, hiring additional Human Resources staff to support the hiring process, conducting additional recruitment activities, etc. 	<ul style="list-style-type: none"> 106 Job Posting for LAC Sept 2024 107 Job Posting for IPSC Sept 2024 111 Recruitment Strategies and Mitigations Interim Progress Report Final 14 Jan 2025
12.	<p>New Provincial capability for technical and peer planning supports program operational.</p>	<p>SUBSTANTIAL PROGRESS</p> <ul style="list-style-type: none"> The Peer Support Planning Program is being designed. It is anticipated that a Service Provider will be awarded in March 2025 and the service will go live shortly thereafter. 	<ul style="list-style-type: none"> 163 Family Leadership Proposal Inclusion Nova Scotia 26 March 2024

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		<ul style="list-style-type: none"> Investments in Inclusion Nova Scotia’s peer supports were made in 2024. 	
13.	Local Area Coordination (LAC) staff commence disbursing discretionary funding.	<p style="text-align: center;">EXACT COMPLIANCE</p> <ul style="list-style-type: none"> Discretionary funding, known as Small Sparks, is available to LACs through the Regional Hub Model. New LAC staff are trained on this program at the time of hiring. 	<ul style="list-style-type: none"> 160 CONFIDENTIAL Small Sparks Materials Dec 2024 DRAFT⁵
14.	Update DSP client projection model using baseline numbers and provide assumptions, and outputs of the model.	<p style="text-align: center;">EXACT COMPLIANCE</p> <ul style="list-style-type: none"> Participant/staffing model continues to inform planning and decision making. Updated modelling outputs will be available as of March 31, 2025. Continuous Improvement Hub continues to monitor caseload ratios and effectiveness. 	
15.	Disability Sector Workforce Plan approved, and implementation commenced.	<p style="text-align: center;">EXACT COMPLIANCE</p> <ul style="list-style-type: none"> Workforce Strategy approved was released publicly in January 2025. Workforce Strategy implementation is underway 	<ul style="list-style-type: none"> 167 DSP Workforce Strategy 14 Jan 2025
16.	Regional Advisory mechanisms commenced.	<p style="text-align: center;">EXACT COMPLIANCE</p> <ul style="list-style-type: none"> Terms of Reference for Regional Advisory Council and application process developed in consultation with DSP Advisory Committee. Recruitment for the Regional Advisory Councils beginning in early 2025 and will be operational by March 31, 2025. 	<ul style="list-style-type: none"> 146 CONFIDENTIAL Regional Advisory Council Terms of Reference Jan 2025 Draft⁶
17.	Innovations and Transition funding commenced and allocated through Regional Advisory	<p style="text-align: center;">EXACT COMPLIANCE</p> <ul style="list-style-type: none"> Regional Advisory Councils will have access to innovation funding as identified in TOR 	<ul style="list-style-type: none"> 146 CONFIDENTIAL Regional Advisory Council Terms of Reference Jan 2025 Draft⁷

⁵ Draft documents are considered “advice” until finalized, and s.14 of FOIPOP applies.

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	mechanism and Services Transition Development Fund commenced.	<ul style="list-style-type: none"> Service Evolution fund supporting existing providers to move to a different model of service aligned with the Remedy launched in October 2024 	<ul style="list-style-type: none"> 147 CONFIDENTIAL Advisory Council Innovations Fund Guidelines Jan 2025 Draft⁸ 158 Service Evolution Fund Poster Oct 2024 159 Service Evolution Fund Application form Oct 2024 186 Overview of Service Evolution Funding Grants 14 Jan 2025
18.	External evaluation team commences individual outcomes monitoring with agreed new tool.	<p style="text-align: center;">SUBSTANTIAL PROGRESS</p> <ul style="list-style-type: none"> Request for Proposals closed November 5, 2024 Contract being awarded in early 2025, tool design to follow, monitoring should commence by April 2025. 	<ul style="list-style-type: none"> 155 RFP Human Rights Remedy Evaluation 8 Oct 2024
19.	Updated DSP policies and practices consistent with eligibility of shared services participants.	<p style="text-align: center;">EXACT COMPLIANCE</p> <ul style="list-style-type: none"> Policy sections 9.3 and 9.4 were rescinded in January 2024. These policy sections previously prohibited individuals who are now eligible for Shared Services, from accessing DSP. 	<ul style="list-style-type: none"> 46 Eligibility Policy Changes January 2024 117 Collaborative Eligibility Pathway information 21 Nov 2024
20.	Update efforts to remove waitlist for eligible applicants by establishing a human rights compliant client pathway that ensures timely access to accommodative assistance.	<p style="text-align: center;">EXACT COMPLIANCE</p> <ul style="list-style-type: none"> DSP Connector roles hired in January 2025. Connectors assist persons with disabilities to access appropriate supports and services to meet their needs (ie. LAC, IPSC, IF funding, etc). DSP applicants will no longer be added to the Service Request List. Instead, through the DSP Connector, they will be offered appropriate services through LACs, or IPSCs. 	<ul style="list-style-type: none"> 101 Job description for Connector Role January 2025 173 DSP Connector Process Map Jan 2025
21.	Update as to development and implementation of new program policies including arrangements for triage and “immediate assistance” once found eligible.	<p style="text-align: center;">EXACT COMPLIANCE</p> <ul style="list-style-type: none"> The DSP Connector and/or LACs will ensure immediate access to supports. 	<ul style="list-style-type: none"> 101 Job description for Connector Role January 2025 11 LAC Job Description May 2024

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		<ul style="list-style-type: none"> Immediate financial assistance is also available through Employment Supports and Income Assistance, supported by the DSP Connector or LAC. 	
22.	Update as to regional review of “eligible but not receiving support” group to examine demographics and determine priorities.	<p style="text-align: center;">EXACT COMPLIANCE</p> <ul style="list-style-type: none"> This is an ongoing requirement of the Regional Hub leadership team to complete The Continuous Improvement Hub will support the Leadership Team to provide a report on “eligible but not receiving support” group as part of the annual progress report 	<ul style="list-style-type: none"> 166 Continuous Improvement Hub Project Charter Dec 2024
23.	Reduce waitlist for eligible applicants by implementing planning and support/Discretionary Funding for Waitlist “no service” group. Baseline of 589 versus: Waitlist/no support group reduced by n =289	<p style="text-align: center;">SUBSTANTIAL PROGRESS</p> <ul style="list-style-type: none"> Service Request List/ Wait List for “no service” group has reduced by 174 individuals to date, over baseline. IPSCs are assigned on a priority basis to individuals who are eligible for DSP and not receiving any services. Early in 2025, new applicants to DSP will not be added to the Service Request List/Wait list. 	113 LAC Framework of Practice Jan 2025
24.	Report back on implementation of operational procedures to provide that applications that are denied based on eligibility criteria are documented.	<p style="text-align: center;">EXACT COMPLIANCE</p> <ul style="list-style-type: none"> The Collaborative Case Management (CCM) digital system has this capability now built in. The Regional Hub Leadership team is responsible for ongoing monitoring of these applications and will be reported on in the Annual Progress Report. 	<ul style="list-style-type: none"> 144 Documenting Eligibility Decision in CCM Dec 2024
25.	Housing rental costs assistance review complete.	<p style="text-align: center;">EXACT COMPLIANCE</p> <ul style="list-style-type: none"> DSP Excess Shelter policy allows the provision of additional rental cost assistance in addition to the Standard Household Rate. 897 people are currently in receipt of Excess Shelter. Excess Shelter is frequently approved in recognition of the 	<ul style="list-style-type: none"> 169 Excess Shelter Policy

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		challenges persons with disabilities face when it comes to finding appropriate housing.	
26.	Review of National Building Code adjustments complete.	<p>EXACT COMPLIANCE</p> <ul style="list-style-type: none"> • Building Code standards were reviewed by DSP and feedback provided to Department of Municipal Affairs and Housing in September 2023. • Ensuring safe and accessible housing arrangements will be included in the safeguarding component of the IPSC & LAC support planning process. 	<ul style="list-style-type: none"> • 80 NS Building Code Consult Feedback DSP 25 Sept 2023
27.	Licensing and standards review complete / HR principles embedded.	<p>EXACT COMPLIANCE</p> <ul style="list-style-type: none"> • A review has been completed of the Homes for Special Care Act as it relates to Licensing in relation to the requirements of the Remedy. It was prepared by Legal Counsel and subject to client privilege. • Program Pathways will have safeguarding and Human Rights principles entrenched. 	
28.	First review of new governance structures.	<p>SUBSTANTIAL PROGRESS</p> <ul style="list-style-type: none"> • The Continuous Improvement Hub is receiving regular feedback on the new Regional Hub model and governance structures throughout the first year. Information gathered through this process will then be fed into the external evaluation. • The first review of the new governance structures will be included in the scope of the external evaluation. 	<ul style="list-style-type: none"> • 166 Continuous Improvement Hub Project Charter Dec 2024