	REMEDY REQUIREMENT	STATUS AS OF MAY 31, 2025 / COMMENTS	SUPPORTING DOCUMENTS
1.	Roundtable.	EXACT COMPLIANCE Monitor Report July 2024	
2.	Complete transfer of DCS Social Assistance Act DSP intake function and care Coordination staff to the Disability Supports Program.	 COMPLETE Care Coordination staff (and all DSP Service Delivery staff) transferred under DSP in September 2024. DSP Intake function is completely within DSP. 4 DSP Connector roles (one in each region) have been hired. Connectors assist persons with disabilities to access appropriate supports and services to meet their needs (ie. LAC, IPSC, IF funding, etc). 	 102 DSP Service Delivery Program Update 16 Aug 2024 173 DSP Connector Process Map 99 Memo – ESIA Intake CS All April 2 2024 100 Job posting for Connector Role January 2025
3.	Transfer of Disability Support Program (DSP) current model care coordination functions to Local Area Coordination (LAC) and Intensive Planning and [Support] Coordination (IPSC) by regions; handover planning coordination support from current model of Care Coordinators to LACs and IPSCs.	 COMPLETE New system of planning coordination is now operational under the new Regional Hub Model. New DSP applicants will be supported by an LAC or IPSC. 	 106 Job Posting for LAC Sept 2024 107 Job Posting for IPSC Sept 2024 108 Job Posting for EFAC Sept 2024 145 Organizational Chart 23 Dec 2024
4.	Continue development and implementation of Local Area Coordination, including individualized planning and coordination services (navigational) and Intensive Planning and Support Coordination (IPSC): a) Regional lead positions developed and recruited b) Regional leads to lead recruitment of new Local Area Coordination (LAC) and Intensive Planning and Support Coordination (IPSC) staff	 COMPLETE Regional leadership team recruited and trained in August 2024. Regional leadership team conducted recruitment of LAC and IPSC staff in October and November 2024. Policy and practice framework approved and established, including fidelity checklists. Job specifications for LAC and IPSCs finalized and positions posted and hired. 	 11 LAC Job Description May 2024 14 IPSC Job Description May 2024 113 LAC Framework of Practice Jan 2025 114 IPSC Framework of Practice Jan 2025 13 Fidelity Checklist LAC May 2024 16 Fidelity Checklist IPSC May 2024 145 Organizational Chart 23 Dec 2024 228 Project Charter – Provincial Recruitment Strategy 25 March 2025

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	 c) Policy and practice framework established, including fidelity criteria. d) Job specifications developed for Local Area Coordination (LAC), Individualised Planning and Support Coordination and Intensive Planning and Support Coordination. 	A targeted recruitment campaign specifically for IPSCs and LACs will begin in summer 2025. This will ensure skilled staff are hired in a timely manner.	
5.	Benchmark staffing ratios to be met: Ratios set 1:20 for Intensive Planning and Coordination Staff (IPSC) and 1:50 for Local Area Coordination (LAC) with 1 Supervisor for each 8 staff.	 COMPLETE Caseload ratios aligned with 1:20 and 1:50 for IPSCs and LACs respectively Team Leads (aka Supervisors) maintaining ratios of 1:8 	 11 LAC Job Description May 2024 14 IPSC Job Description May 2024 13 Fidelity Checklist LAC May 2024 16 Fidelity Checklist IPSC May 2024
6.	Recruit and train 25 new LACs and 40 new IPSCs (including 15 transferred from Care Coordinators).	*The reasons for Substantial Progress instead of Exact Compliance are explained in the 2025 Annual Progress Report in the Challenges section under Recruitment and talent shortages and Earlier unknown factors related to system transformation. • As of March 31 st , 2025, 26 LACs have been hired and trained and 24 IPSCs have been hired and trained. • A targeted recruitment campaign specifically for IPSCs and LACs will begin in summer 2025. This will ensure skilled staff are hired in a timely manner • Extensive strategies undertaken to expedite recruitment including: prioritizing Remedy related hiring corporately (over other programs), obtaining permission from the union to conduct some processes	 11 LAC Job Description May 2024 14 IPSC Job Description May 2024 18 EFAC Job Description May 2024 124 Remedy Hiring Table Jan 2025 111 Recruitment Strategies and Mitigations Interim Progress Report Final 14 Jan 2025 228 Project Charter – Provincial Recruitment Strategy 25 March 2025

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	 concurrently, hiring additional Human Resources staff to support the hiring process, conducting additional recruitment activities, etc A targeted recruitment campaign for IPSCs (the most challenging position to fill) will begin in Summer 2025. This will ensure skilled IPSCs can be hired in a timely manner. 	
7. New planning staff appointed, and Institutional Closure teams established.	 COMPLETE Regional Closure Specialists Hired and trained in August 2024. Community Living Facilitators hired December 2024. Closure Teams launched. These include the Regional Closure Specialists, Community Living Facilitators, and Intensive Planning and Support Coordinators. IPSCs have been assigned to individuals living in institutions (including hospitals), those on the Service Request List receiving no supports and those living in Temporary Shelter Arrangements. Individualized Support Planning has commenced with these individuals. 	 25 Closure Specialist Job Posting May 2024 112 Job Posting for Community Living Facilitator Sept 2024 125 Correspondence – Intensive Planning and Support Coordinator (IPSC) Visits 9 Dec 2024
 8. "Regional Closure Strategy" developed with facility priority, timelines, capacity building and lifestyle enhancement including: a) Plan for Regional Closure Teams (n=42 staff) with regional process for prioritization of closures. b) Align closures with people moving from Long Term Care, psychiatric hospitals and forensic facilities (including data) 	 COMPLETE Closure strategy approved and communicated to the disability sector in June 2024. Closure Strategy information sessions held with institutional facility boards, staff and residents throughout June 2024. Closure Strategy information sessions with family members of individuals living in institutions held in October 2024. 	 30 Facility Closure Strategy May 2024 126 ARC RRC RCF Closure Information Sessions April 2024 194 IPSC Transition Guidebook 1 Feb 2025 195 Facility Closure Guide DSP Partners 31 Jan 2025

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c) Planning commences for next groups including capacity building and enhanced current lifestyle (n = 133).	 Closure Specialists hired in August 2024. The number of people residing in ARCs, RRCs, RCFs, Group Homes and Developmental Residences continues to be reduced. Closure teams operational in each region made up of Closure Specialists, Community Living Facilitators and IPSCs The following documents have been created to support transitions from facilities to community: IPSC Transition Guidebook, Facility Closure Guide - DSP Partners, Community Transition Guide - Families and Support Networks. Letters of agreement between ARCs, RRCs and RCFs and DSP confirming expected closure have been signed by all but one (RCF) provider. Individuals taking part in the Shared Services program who previously would have been supported in Long Term Care Facilities will be able to utilize the Individualized Funding Administrative Service and IT application. Seven DSP participants had individual plans developed as part of the Optimal Individual Service Design (OISC) course delivered in November. These are the first people to have true individualized plans completed. Occupancy in ARCs, RRCs and RCFs has decreased by 189 over baseline representing a 22% decrease. IPSCs are currently working with 94 residents of institutions developing individual transition plans, representing 11% of the baseline ARC, RRC and RCF population. Taken 	 195 Facility Closure Guide DSP Partners 31 Jan 2025 193 Community Transition Guide Families and Support Networks 1 Feb 2025 116 Facility Closure Letter Nov 2024 157 Optimal Individual Service Design Information for Hosts 18 Oct 2024 180 Optimal Individual Service Design Course Participant feedback 10 Jan 2025

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	together 33% of ARC, RRC and RCF residents have transitioned out of institutions or are in the process of transitioning.	
9. Recruitment and training of 4 Regional Closure Project Leads and 4 Regional Community Capacity Developers.	 COMPLETE Regional Closure Specialists Hired and trained in August 2024 Terminology has shifted from "Community Capacity Developer", as used in the Remedy, to "Community Living Facilitator" to better reflect the intention of the role and avoid confusion with "community developer" roles in other departments. Community Living Facilitators hired in December 2024, and are completing training in January 2025 Closure Teams have started working with facilities. 	145 Organizational Chart 23 Dec 2024
10. Community Capacity Developers commence, initial training.	 COMPLETE Community Living Facilitators hired in December 2024, and are completing training in January 2025 	 145 Organizational Chart 23 Dec 2024 112 Job Posting for Community Living Facilitator Sept 2024
11. Regional Closure Project Leads commence (possibly from existing Care Coordination).	 COMPLETE Regional Closure Specialists hired, trained and began work in August 2024 	 24 Regional Closure Specialist Job Description May 2024 25 Closure Specialist Job Posting May 2024 145 Organizational Chart 23 Dec 2024
12. Institutional Closures Province-wide Closure single central point of leadership established.	• Monitor Report July 2024	
13. Strengthen emergency response capacity.	 COMPLETE A shift in approach and messaging moving away from "emergency response" which suggests replicating existing emergency response services that currently 	223 Crisis Prevention and Community Response Strategy Confidential 8 May 2025

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	exist in community, and instead focus on removing barriers for DSP participants to access these existing services and strengthening strategies to prevent crisis. As a result, the initiative has been renamed as: Crisis Prevention and Community Response". Crisis Prevention and Community Response Strategy is complete. Crisis Prevention and Community Response Strategy reflected in the IPSC/LAC Practice Frameworks. DSP working with Department of Health and Wellness (DHW) to develop care planning protocols for individuals leaving institutions who may need to access emergency rooms. Urgent Staff Support project underway designing a mechanism for people to access staff support in emergency situations. Work underway with current ARC and RRC providers to begin transfer of on Allied Health Services resources and support to community as part of the Phase 1 of Allied Health Plan.	 197 Crisis Prevention and Community Response IPSC Training Scenarios 13 Jan 2025 198 Crisis Prevention and Community Response LAC Training Scenarios 13 Jan 2025 130 Urgent Staff Support Charter July 2024 184 Allied Health Progress Update and Phased Approach report 14 Jan 2025 113 LAC Framework of Practice Jan 2025 114 IPSC Framework of Practice Jan 2025 176 Department of Health and Wellness, Office of Addictions and Mental Health and Department of Opportunities and Social Development Remedy Interim Report Action Plan Jan 2025
	COMPLETE	223 Crisis Prevention and Community
 14. Approve and implement on a priority basis an emergency response strategy and Emergency Response Team: a) Provide enhanced resources necessary to implement the strategy; b) Emergency Response Team to be 50% operational. 	 Crisis Prevention and Community Response Strategy is in place. Crisis Prevention and Community Response Strategy reflected in the IPSC/LAC Practice Frameworks. 	 Response Strategy Confidential 31 March 2025 197 Crisis Prevention and Community Response IPSC Training Scenarios 13 Jan 2025

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		198 Crisis Prevention and Community Response LAC Training Scenarios 13 Jan 2025
15. Province to set dates for policy for firm prohibitions on any new admissions ("No new admission policy") to the following DSP funded facilities: RRC, ARC, RCF, Group Homes and Developmental Residences.	 COMPLETE No New Admissions to ARCs, RRCs and RCFs effective January 1, 2025. No New Admissions to Group Homes and Developmental Residences effective January 1, 2026 – policy approved. 	45 No New Admissions Policy Changes with Schedule May 2024
16. Province implements policy for firm prohibitions on any new admissions ("No new admission policy") to the following DSP funded facilities: RRC, ARC, RCF, Group Homes and Developmental Residences.	 COMPLETE No New Admissions to ARCs, RRCs and RCFs effective January 1, 2025. No New Admissions to Group Homes and Developmental Residences effective January 1, 2026 – policy approved. 	45 No New Admissions Policy Changes with Schedule May 2024
17. Work with SLTC and review and revise the policy on admissions to LTC (for young people) and ensure no admissions to LTC occur due to DSP failure to provide appropriate community supports.	 COMPLETE Eligibility policy 9.3/9.4 removed ensuring young people are eligible for DSP via collaborative eligibility pathway approved in November 2024. Individualized Funding and access to IPSC/LAC planning and support coordination provides a clear pathway to appropriate community supports On-going collaboration with SLTC to provide appropriate community supports to young adults to ensure they are not admitted to long term care facilities due to DSP failure to provide appropriate community supports. 	 46 Eligibility Policy Changes January 2024 117 Collaborative Eligibility Pathway information 21 Nov 2024 131 Individualized Funding Policy Jan 2025

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	The Collaborative Eligibility Pathway was approved in December 2024. This provides options for people who previously would have been denied DSP services under policy sections 9.3 and 9.4 with avenues to receiving appropriate supports to live in community. DSP will work with individuals, their support network and other government agencies to develop support plans that better meet people's needs.	
18. Coordinate with facilities to begin planning for staff redeployment.	EXACT COMPLIANCE Monitor Report July 2024	
19. Commence and complete new Individualised Funding (IF) policy development and administrative infrastructure planning (including IT and data capability for new IF system).	 COMPLETE New Individualized Funding Policy implemented in January 2025. IF funding bands approved and communicated to service providers. Applications being accepted for IF service providers to deliver support under the new Individualized Funding model. The Procurement process for the Individualized Funding Administrative Backbone Service, including IF coaches, is in progress. 	 131 Individualized Funding Policy Jan 2025 120 Individualized Funding Service and IT Application RFP 2 July 2024 202 Individualized Funding Plan Tool for Program Participants 31 March 2025 179 Service Provider IF Management Application Form 142 CONFIDENTIAL Individualized Funding Management Service Level Agreement Draft 10 Dec 2024 DRAFT 187 Funding Band Methodology 29 January 2025
20. Complete and implement new assessment model and resource allocation tool.	 COMPLETE New assessment tool, InterRAI, has been built in the new digital platform, Collaborative Case Management (CCM). 	 132 InterRAI overview Jan 2025 18 EFAC Job Description May 2024 131 Individualized Funding Policy Jan 2025

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21. Develop needs assessment that includes supported decision-making.	 Eligibility, Funding and Assessment Coordinators (EFAC) hired and trained in November/December 2024 and January 2025. Individualized Funding Policy provides funding allocation based on policy and assessment outputs.	 202 Individualized Funding Plan Tool for Program Participants 31 March 2025 133 Supported Decision Making Toolkit Jan 2025 134 Planning Process Documents Jan 2025 132 InterRAI overview Jan 2025 135 Guide for EFACs Jan 2025 115 Practice Framework for EFAC Jan 2025 136 Supported Decision Making Training Module 21 Nov 2024 230 Project Charter Supported Decision Making 1 April 2025
22. Begin individualization of current funding programs.	 COMPLETE New Individualized Funding Policy effective January 2025. Implementation of Individualized Funding will be a phased approach beginning with those leaving institutions and those on the Service Request List not receiving supports. Eventually all program participants will transition to an Individualized Funding model. 	 131 Individualized Funding Policy Jan 2025 202 Individualized Funding Plan Tool for Program Participants 31 March 2025 179 Service Provider IF Management Application Form 142 CONFIDENTIAL Individualized Funding Management Service Level Agreement Draft 10 Dec 2024 DRAFT Service Provider Webinars on Vimeo

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	 DSP Service Providers have been invited to apply to become providers under the new Individualized Funding model. Seven current DSP participants took part in an intensive planning process with new IPSCs in December 2024. Their new plans are based on an individualized funding model and they will be the first individuals with these support plans in place. This was part of the Optimal Individual Service Design (OISD) training delivered to IPSCs. 	
23. Initiate process for establishment of an accessible, user facing system for personal budget management and administration.	EXACT COMPLIANCE Monitor Report July 2024	
24. Establish Eligibility and Assessment coordinators.	 COMPLETE Seventeen Eligibility, Funding and Assessment Coordinators (EFACs) were hired and trained in November/December 2024. 	 18 EFAC Job Description May 2024 108 Job Posting for EFAC Sept 2024 115 Practice Framework for EFAC Jan 2025
25. Develop job description/contract specification for IF coaches and staff.	*The reasons for Substantial Progress instead of Exact Compliance are explained in the 2025 Annual Progress Report in the Challenges section under Recruitment and talent shortages and Procurement. Individualized Funding Administrative Backbone Service, including IF coaches, is set to go live in the winter of 2026 but it is dependent on contract negotiations. The newness and complexity of the service requirements resulted in the procurement process taking longer than anticipated.	120 Individualized Funding Service and IT Application RFP 2 July 2024

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26. Commence recruitment of IF coaches (n = 4) and staff recruitment/support capacity (n = 4 FTE) or Tender for new single entity.	*The reasons for Substantial Progress instead of Exact Compliance are explained in the 2025 Annual Progress Report in the Challenges section under Procurement.	120 Individualized Funding Service and IT Application RFP 2 July 2024
	 Individualized Funding Administrative Backbone Service, including IF coaches, is set to go live in the winter of 2026 but it is dependent on contract negotiations. The newness and complexity of the service requirements resulted in the procurement process taking longer than anticipated. 	
27. Develop system for emergency employee cover (likely contracted out) for IF users.	 COMPLETE Urgent Staff Support service in development and will be rolled out alongside the Individualized Funding Administrative Backbone Service. 	• 130 Urgent Staff Support Charter July 2024
28. Commence work with SLTC to ensure consistency in IF work.	 COMPLETE DSP has been working closely with Seniors and Long-Term Care in the design, tender and awarding of the Individualized Funding Backbone Service. DSP and SLTC have agreed that the individualized Funding policy will apply to Shared Services. 	 120 Individualized Funding Service and IT Application RFP 2 July 2024 121 Correspondence between DSP and SLTC on Individualized Funding 11 Dec 2024
29. Review of current contracts and design for new Province-wide PDP Peer and Technical support program.	EXACT COMPLIANCE Monitor Report July 2024	
30. Commence early focus on Supported Decision- Making practice enhancement.	EXACT COMPLIANCE Monitor Report July 2024	
31. Implementation commences including new ILS plus and Flex Independent expanded programs.	COMPLETE ILS+ implemented in May, 2024 and offers: Increased hours	• 68 ILS + Policy May 2024

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	 Increased admin fee The number of participants in Flex Independent has more than doubled over Y1 baseline, increasing to 129 from 60. There is no waitlist for Flex Independent and is available to DSP eligible participants who choose it ILS+ was rolled out in May 2024 and provides up to a maximum of 84 hours a week of support (versus 31 hours in ILS) and options for overnight support. Thus far, 20 people are being supported in ILS+ and 9 more are in transition to it. 	
32. Commence new policy development for Homeshare expansion, new ILS plus, Flex, IF strategy, new TSA/Innovations, School leavers and Waitlist (no current service) Support.	 Program Pathways are the ways in which DSP participants may utilize their individualized funding. In the past, DSP offered distinct programs with differing policies and eligibility. Program Pathways are available to anyone using Individualized funding and will cover previously defined "programs" such as ILS Plus, Flex, Innovations, etc. DSP Service Providers have been invited to apply to become providers under the new Individualized Funding model. The Home Share service is designed and applications for Home Share Coordinating Organizations were released in March 2025. DSP Service Providers were invited to apply to become host agencies. DSP aims to have 8 organizations approved across the province in the coming months. DSP has also provided grant funding to the Nova Scotia Residential Agencies Association to provide support to these host agencies 	 137 Program Design Pathways 5 Sept 2024 190 Home Sharing Program Description 13 March 2025 191 Home Share Home Study Toolkit 21 March 2025 189 Home Share Safeguards 28 Feb 2025 215 Service Provider Home Share Presentation on Application and Funding 25 March 2025 216 Service Provider Home Share Presentation on the NS Model 11 March 2025 217 Service Provider Home Share Presentation 8 April 2025 218 Home Share Coordinating Organizations Application 8 April 2025

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	 and to create a community of practice for Home Share. Finally, DSP is in the process of launching a marketing campaign to attract host families to the program. ILS+ was rolled out in May 2024 and provides up to a maximum of 84 hours a week of support (versus 31 hours in ILS) and options for overnight support. Thus far, 20 people are being supported in ILS+ and 9 more are in transition to it. School Leavers program design work with the Department of Education and Early Childhood Development (EECD) is complete. Registration is in progress and offers for participation to the first 100 students to be identified in June 2025. The program commences in September 2025. Transition planning commenced via the Optimal Individual Service Design (OISD) course included individuals living in Temporary Shelter Arrangements (TSA). Intensive Planning and Support Coordinators developed innovative plans for these individuals and will continue to support them to enact them. Individuals on the Service Request List not in receipt of service are being assigned Intensive Planning and Support Coordinators. 	 139 School Leavers Project Charter July 2024 181 School Leavers Overview 14 Jan 2025 227 School Leavers Process Flow 1 April 2025 68 ILS + Policy May 2024 179 Service Provider IF Management Application Form 142 CONFIDENTIAL Individualized Funding Management Service Level Agreement Draft 10 Dec 2024 DRAFT 227 School Leavers Process Flow 1 April 2025 222 School Leavers Info Sheet 1 April 2025 New Program Supports Grade 12 Students with Disabilities Government of Nova Scotia News Releases School Leavers Website: School Leavers
33. Allocate 200 new ILS plus/Flex Independent places.	 COMPLETE There is no wait list for ILS + or Flex Independent. Anyone who is eligible for DSP may access these options. 	• 68 ILS + Policy May 2024

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	 ILS+ was rolled out in May 2024 and provides up to a maximum of 84 hours a week of support (versus 31 hours in ILS) and options for overnight support. Thus far, 20 people are being supported in ILS+ and 9 more are in transition to it. 491 new participants (over baseline) are now in ILS. There are now 129 people in Flex Independent 	
34. Harbourside closure relocations: 22 of the	COMPLETE	
individuals at Harbourside ARC identified their community of choice and determined the locations of the 10 Small Option Homes.	All 22 residents successfully moved to a community of their choice. However, one individual subsequently moved back into an Adult Residential Centre due to health concerns in October 2023 and remains there today. This person is being assigned an IPSC in January 2025 to start planning for transition to community.	
35. Expanded ILS program as alternative to Small	COMPLETE	• 68 ILS + Policy May 2024
Options Homes.	 491 new participants (over baseline) are now in ILS. DSP providing ILS+ offering: Increasing hours Increase admin fee ILS+ was rolled out in May 2024 and provides up to a maximum of 84 hours a week of support (versus 31 hours in ILS) and options for overnight support. Thus far, 20 people are being supported in ILS+ and 9 more are in transition to it. The new Individualized Funding program pathways will bridge the gap between ILS and SOH. Current Small Option Homes will continue to be an option available to people who are interested in them. 	137 Program Design Pathways 5 Sept 2024

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36. Implement discretionary Funding for DSP Waitlist (SRL) Baseline of 598 "eligible but not receiving support" n=208 (needs slight deduction for TSA).	 COMPLETE As of May 2024, persons with disabilities who are on the Service Request List not receiving DSP supports are eligible to receive a Disability Supplement of \$308 per month. This is in addition to their regular Income Assistance. This payment is indexed to CPI. Individuals who are on the Service Request List not receiving any DSP support are prioritized to receive support from IPSCs and Individualized Funding 	70 Notice of Disability Supplement May 2024
37. Baseline versus: Planning/capacity building/enhanced current lifestyle for those in other systems – estimate numbers (Shared services and psychiatric hospital/forensic)	 COMPLETE Shared Services is a combination of supports and funding from the Disability Support Program (DSP) and the Department of Seniors and Long-Term Care (SLTC) for individuals with disabilities under the age of 65 whose primary needs are physical and whose nursing needs can be met in the community. Individuals in Shared Services are currently residents of Long-Term Care facilities who have indicated interest in living in the community with the appropriate supports in place. Eight individuals are being supported in this program. An additional five individuals are in the process of being assessed for the program and six people are in the process of being matched with a service provider. Individuals in psychiatric facilities who meet the criteria for DSP are prioritized to receive access to IPSCs. IPSCs will begin planning with these individuals to transition to community. DSP Directors continue working with colleagues at DHW and NSH to address system level barriers 	

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38. Young persons in LTC: Shared services	 impeding community living for those in psychiatric hospital/forensic through initiatives like: Working group established with OAMH, DHW, NSH. To complete a gap analysis of mental health services for persons with disabilities. C3 working group (Care Coordination Centre). The C3 group includes: the NSH Complex Care Manager, the Provincial Bed Manager, MHA, and a DSP Specialist. The mandate is plan for individuals who have been in hospital for at least 28 days and have been referred to DSP. The group also identifies and works with current DSP participants in hospital. The group identifies barriers, seek solutions, and ensure ongoing communication between systems. Converging Initiatives working group made up of representatives from DSP, DHW and NSH to align work between different departments Discharge Hubs/Health Beyond Hospitals working group. Allied Health Director part of this work with NSH, DHW and SLTC to improve outcomes for people leaving hospital SUBSTANITAL PROGRESS* 	• 141 Shared Services Service Level
program: increase of 25 new Shared Services spaces in community of choice by March 2024 for a total of 29 Shared Services spaces.	*The reasons for Substantial Progress instead of Exact Compliance are explained in the 2025 Annual Progress Report in the Challenges section under Recruitment and talent shortages.	 Agreement Jan 2025 121 Correspondence between DSP and SLTC on Individualized Funding 11 Dec 2024

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	 Eight individuals are being supported in this program. An additional five individuals are in the process of being assessed for the program and six people are in the process of being matched with a service provider. Now that the Individualized Funding policy is in place, Shared Services models like this will be another pathway people can choose to utilize with their funding. 	
39. New Homeshare options (n=50) in community of choice	*The reasons for Substantial Progress instead of Exact Compliance are explained in the 2025 Annual Progress Report in the Challenges section under Recruitment and talent shortages and Earlier unknown factors related to system transformation • The Home Share service is designed and applications for Home Share Coordinating Organizations were released in March 2025. DSP Service Providers were invited to apply to become host agencies. DSP aims to have 8 organizations approved across the province in the coming months. DSP has also provided grant funding to the Nova Scotia Residential Agencies Association to provide support to these host agencies and to create a community of practice for Home Share. Finally, DSP is in the process of launching a marketing campaign to attract host families to the program.	 189 Home Share Safeguards 28 Feb 2025 190 Home Sharing Program Description 13 March 2025 191 Home Share Home Study Toolkit 21 March 2025 215 Service Provider Home Share Presentation on Application and Funding 25 March 2025 216 Service Provider Home Share Presentation on the NS Model 11 March 2025 217 Service Provider Home Share Presentation 8 April 2025 218 Home Share Coordinating Organizations Application 8 April 2025
40. Commence planning for School Leavers (n=100).	EXACT COMPLIANCE • Monitor Report July 2024	

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41. Continue work to remove waitlist for eligible applicants and participants by establishing a human rights compliant client pathway that ensures timely access to accommodative assistance. 42. Develop and implement new program policies including arrangements for triage and "immediate assistance" once found eligible.	 COMPLETE The Individualized Funding policy was implemented in January 2025 with access via LACs and IPSCs, allowing for immediate assistance to eligible individuals including: those on the Service Request List not receiving any services and those who were previously denied service under policy 9.3 and 9.4. 4 DSP Connector roles (one in each region) have been hired. Connectors assist persons with disabilities to access appropriate supports and services to meet their needs (ie. LAC, IPSC, IF funding, etc). COMPLETE The Individualized Funding policy was implemented in January 2025 with access via LACs and IPSCs, allowing for immediate assistance to eligible individuals. Small Sparks discretionary funding will provide immediate assistance if required. Local Area Coordinators will be available to anyone in Nova Scotia who self-identifies as having a disability. 	 113 LAC Framework of Practice Jan 2025 70 Notice of Disability Supplement May 2024 118 Review of Cases Previously Denied 7 Jan 2025 99 Memo – ESIA Intake CS All April 2 2024 100 Job posting for Connector Role January 2025 145 Organizational Chart 23 Dec 2024 70 Notice of Disability Supplement May 2024 99 Memo – ESIA Intake CS All April 2 2024 100 Job posting for Connector Role January 2025 160 CONFIDENTIAL Small Sparks
43. Regional review of "eligible but not receiving support" group to examine demographics and	People who previously would not have met the disability criteria will be able to receive support through LACs. COMPLETE IPSCs have begun working with individuals who are on the Service Request List but not receiving any supports	 Materials Dec 2024 DRAFT 70 Notice of Disability Supplement May 2024
determine priorities.	from DSP. Regional Hub Managers and Team Leads will determine priorities prioritize for assignment to IPSC of this group.	

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 44. Complete review and update of DSP eligibility policy in accordance with the Social Assistance Act, including rescinding Eligibility policy sections 9.3 and 9.4. a. Review and address situation of individuals previously denied (n=8). 	 As of May 2024, persons with disabilities who are on the Service Request List not receiving DSP supports are eligible to receive a Disability Supplement of \$308 per month. This is in addition to their regular Income Assistance. This payment is indexed to CPI. COMPLETE Policy sections 9.3 and 9.4 were rescinded in January 2024. Review of 8 applicants who were previously denied under this policy completed. Three of these individuals have since passed away. The five remaining are being assigned IPSCs to proceed with planning. The Collaborative Eligibility Pathway was approved in December 2024. This provides options for people who previously would have been denied DSP services under policy sections 9.3 and 9.4 with avenues to receiving appropriate supports. DSP will work with individuals, their support network and other government agencies to develop support plans that better meet people's needs. Local Area Coordinators will be available to anyone in Nova Scotia who self-identifies as having a disability. People who previously would not have met the disability criteria will be able to receive support through LACs. 	 46 Eligibility Policy Changes January 2024 144 Documenting Eligibility Decision in CCM Dec 2024 117 Collaborative Eligibility Pathway information 21 Nov 2024 118 Review of cases previously denied 7 Jan 2025
45. Develop new policy, operational policies and procedures including:a) triage and "immediate assistance" once found eligible	 COMPLETE 4 DSP Connector roles (one in each region) have been hired. Connectors assist persons with disabilities to access appropriate supports and 	 173 DSP Connector Process Map 223 Crisis Prevention and Community Response Strategy Confidential 31 March 2025

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 b) local area coordination (LAC) and individual planning and coordination support c) intensive planning and coordination support (IPSC) d) emergency response team and referrals 	 services to meet their needs (ie. LAC, IPSC, IF funding, etc). Crisis Prevention and Community Response Strategy is operational and is available to IPSCs and LACs when developing support plans. 	 197 Crisis Prevention and Community Response IPSC Training Scenarios 13 Jan 2025 198 Crisis Prevention and Community Response LAC Training Scenarios 13 Jan 2025
46. New DSP program policies developed and implemented for planning and coordination functions, including specific principles and requirements regarding support in community of choice.	 COMPLETE Practice frameworks and fidelity requirements for LACs, IPSCs and EFACs are in place and community of choice is embedded within them. Training of new staff in these frameworks occurred in November and December of 2024 and January of 2025 	 113 LAC Framework of Practice Jan 2025 114 IPSC Framework of Practice Jan 2025 115 Practice Framework for EFAC Jan 2025 194 IPSC Transition Guidebook 1 Feb 2025 195 Facility Closure Guide DSP Partners 31 Jan 2025 196 Regional Closure Specialist Facility Closure Guidebook 31 Jan 2025 193 Community Transition Guide Families and Support Networks 1 Feb 2025 221 Your Path to Transitioning to Community 1 Feb 2025
47. Operational procedures and data to reflect updated DSP policy whereby all non-financial eligibility decisions are documented and reviewable.	 COMPLETE The Collaborative Case Management (CCM) digital system went live in January 2025. This information is being captured there. 	144 Documenting Eligibility Decision in CCM Dec 2024

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48. Provincially approved new governance structures in place, including design of Regional Hubs.	 Regional Hubs leadership team were hired and trained in August 2024. Regional Hub front line staff hired and trained between October and December 2024. Regional Hubs in operational in December 2024. Regional Advisory Council members were announced on the 29th of March, 2025. The councils are made up of 50% persons with disabilities and then a range of other demographics that are representative of the Nova Scotian population. Four councils have been established and operations will be per the terms of reference, with support from the Regional Hub Managers. 	 145 Organizational Chart 23 Dec 2024 146 Regional Advisory Council Terms of Reference Jan 2025 147 Advisory Council Innovations Fund Guidelines Jan 2025 226 Regional Advisory Council Names 29 March 2025 New Regional Advisory Councils to Support Community-led Remedy Work Nova Scotia Transforming Support
49. Province to continue its review of Report and recommendations including regional leadership, first voice consultation and coproduction.	 COMPLETE Regional Hub Leadership team hired and provided with extensive training in August 204. Regional Advisory Council members were announced on the 29th of March, 2025. The councils are made up of 50% persons with disabilities and then a range of other demographics that are representative of the Nova Scotian population. Four councils have been established and operations will be per the terms of reference, with support from the Regional Hub Managers. First voice consultation and codesign embedded in project streams. DSP Advisory Committee, with 50% First Voice Representation, provided regular guidance/input and opportunities for coproduction. An example of this is the co-design of the Shared Values underpinning 	 146 Regional Advisory Council Terms of Reference Jan 2025 174 DSP Advisory Committee Terms of Reference 26 Jan 2022 175 Shared Values Co Designed with Disability Advisory Committee 148 Summary of First Voice Engagements Dec 2024 226 Regional Advisory Council Names 29 March 2025

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50. Ongoing Government Disability Roundtable with TOR and Ministerial/Cabinet reporting and embedded in Remedy and ideally legislation.	Remedy implementation. These Shared Values have been embedded in documents such as the Transition Guides and the Frameworks of Practice. Co-production is embedded in training materials and new planning and practice frameworks. COMPLETE Remedy Roundtable continues to meet. Most recent meeting was January 6, 2025 The Department of Opportunities and Social Development (formally Department of Community Services) will be briefing Caucus members in early 2025 on the progress of the Remedy.	 149 Remedy Roundtable Presentation 29 Oct 2024 150 Remedy Roundtable Presentation 6 Jan 2025 151 Remedy Roundtable Membership Jan 2025 152 Correspondence – DM Taweel to DM Glennie regarding Department of Justice Remedy Reporting Requirements 23 Oct 2024 153 Correspondence – DM Taweel to DM Trott regarding Department of Health and Wellness Remedy Reporting Requirements 23 Oct 2024
51. Appoint DSP Clinical Lead to commence design	COMPLETE	184 Allied Health Progress Update
and planning for Regional Teams, building on	Allied health director in place as of May 2024.	and Phased Approach report 14 Jan
existing DSP capacity.	DSP has been working closely with the Service Providers	2025
	who operate ARCs and RRCs today to design the new	• 199 Disability Support Program
	services that will be required in community today. This	Outreach Teams Meeting with Service
	took time and some change management efforts.	Providers 30 April 2025
	Today, however, these Multi-Disciplinary Teams have	
	been renamed "DSP Outreach Teams" and composition,	

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	service design, mandate and methods of access have	
	been defined and implementation is underway. New	
	roles within DSP are being designed and will support	
	the work of the outreach teams. The Guiding	
	Framework, Service Agreements and privacy impacts	
	are being finalized now. The intention is to have two of	
	the four teams operational by August 31, 2025. In the	
	meantime, DSP will prioritize services for those leaving	
	institutions and will contract private services when	
	needed. Western and Eastern Regions, DSP-funding for	
	the existing allied health positions, identified as	
	included in the DSOT composition, will continue, with	
	additional funding being provided as required to	
	strengthen the teams and broaden the scope of	
	services offered. New service agreements will be	
	established to support these organizations in shifting to	
	providing community-based outreach support to DSP	
	participants move into and settle in their communities	
	of choice. In Central and Northern Regions new	
	Disability Support Outreach Teams will be established	
	through partnerships agreements between DSP and	
	health and/or community based organizations . These	
	teams will not include RN/LPN positions. There will be a	
	separate Nursing Strategy Project initiated this fiscal	
	year, that will identify and address the nursing support	
	and service needs of DSP participants now and into the	
	future.	
52. Liaise with Health, IWK Hospital, Mental	EXACT COMPLIANCE	
Health and Corrections regarding current	Monitor Report July 2024	

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mapping and new proposals, utilizing Government Disability Roundtable process.		
53. Tender process commences for DSP program multidisciplinary teams.	 COMPLIANCE IN SUBSTANCE Tender replaced by internal planning and commissioning process resulting in a multi-year strategy whereby Allied Health supports will be delivered in community during Phase 1 via existing ARC/RRC allied health staff (augmented by some external resources). External tender will occur in year 4, internal commissioning for years 1 to 3 is needed to safeguard the current capacity in institutional teams which is at risk of being lost. DSP has been working closely with the Service Providers who operate ARCs and RRCs today to design the new services that will be required in community today. This took time and some change management efforts. Today, however, these Multi-Disciplinary Teams have been renamed "DSP Outreach Teams" and composition, service design, mandate and methods of access have been defined and implementation is underway. New roles within DSP are being designed and will support the work of the outreach teams. The Guiding Framework, Service Agreements and privacy impacts are being finalized now. The intention is to have two of the four teams operational by August 31, 2025. In the meantime, DSP will prioritize services for those leaving institutions and will contract private services when needed. Western and Eastern Regions, DSP-funding for the existing allied health positions, identified as 	 184 Allied Health Progress Update and Phased Approach report 14 Jan 2025 199 Disability Support Program Outreach Teams Meeting with Service Providers 30 April 2025

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	included in the DSOT composition, will continue, with additional funding being provided as required to strengthen the teams and broaden the scope of services offered. New service agreements will be established to support these organizations in shifting to providing community-based outreach support to DSP participants move into and settle in their communities of choice. In Central and Northern Regions new Disability Support Outreach Teams will be established through partnerships agreements between DSP and health and/or community based organizations. These teams will not include RN/LPN positions. There will be a separate Nursing Strategy Project initiated this fiscal	
	year, that will identify and address the nursing support and service needs of DSP participants now and into the future.	
54. New mental Health proposals out for tender or funded through Mental Health and Addictions.	*The reasons for Substantial Progress instead of Exact Compliance are explained in the 2025 Annual Progress Report in the Challenges section under Earlier unknown factors related to system transformation In 2021, Nova Scotia became the first province in Canada to commit to providing universal mental health	 224 Confidential Department of Health and Wellness, Office of Addictions and Mental Health, Department of Opportunities and Social Development Executive Summary on Implementing the Human Rights Case Remedy 1 April 2025 DRAFT 225 CONFIDENTIAL Proposed Primary Hostboard Pathway for DSR Participants
	and addictions care. An approach to care where Nova Scotians can get the help they need, regardless of their ability to pay out of pocket – this includes support for early intervention to get people access to the care they need sooner. Many Nova Scotians are already accessing	 Healthcare Pathway for DSP Participants 1 April 2025 DRAFT 209 Office of Addictions and Mental Health Overview of Actions and Achievements 1 April 2025

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	 mental health and addictions support at no cost across the province through provincial partnerships with Nova Scotia Health, the IWK, community-based organizations, and others. Mental Health and Addictions funding through the Office of Addictions and Mental Health (OAMH) has increased from \$248M in 2021-2022 to \$363M in 2025. The chart below outlines details of the actions OAMH and our health system partners have taken to improve access to community-based care to address system-wide gaps for all Nova Scotians, including DSP eligible individuals, with that funding. Fit-gap analysis completed with Department of Health and Wellness and Office of Addictions and Mental Health. DSP worked closely with those departments throughout the process. Short-, Medium- and Long-Term actions have been identified to make further progress on identified primary care, mental health, and behavioural health gaps and challenges for DSP eligible individuals. 	
55. Tenders awarded for new programs delivery commencing April 2024.	*The reasons for Substantial Progress instead of Exact Compliance are explained in the 2025 Annual Progress Report in the Challenges section under Earlier unknown factors related to system transformation	 176 Department of Health and Wellness, Office of Addictions and Mental Health and Department of Opportunities and Social Development Remedy Interim Report Action Plan Jan 2025 224 Confidential Department of Health
	 A number of interim measures have been developed by OAMH and DHW and are awaiting approval to address 	and Wellness, Office of Addictions and Mental Health, Department of Opportunities and Social Development

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	gaps in mental health services. Once approved, implementation will commence in early 2025. • At the same time a Fit-gap underway with Department of Health and Wellness and Office of Addictions and Mental Health to finalize medium and long term enhancements.	Executive Summary on Implementing the Human Rights Case Remedy 1 April 2025 DRAFT • 225 CONFIDENTIAL Proposed Primary Healthcare Pathway for DSP Participants 1 April 2025 DRAFT • 209 Office of Addictions and Mental Health Overview of Actions and Achievements 1 April 2025
56. DSP commence integration of institutional teams into new Regional Outreach teams.	*The reasons for Substantial Progress instead of Exact Compliance are explained in the 2025 Annual Progress Report in the Challenges section under Earlier unknown factors related to system transformation. • DSP has been working closely with the Service Providers who operate ARCs and RRCs today to design the new services that will be required in community today. This took time and some change management efforts. Today, however, these Multi-Disciplinary Teams have been renamed "DSP Outreach Teams" and composition, service design, mandate and methods of access have been defined and implementation is underway. New roles within DSP are being designed and will support the work of the outreach teams. The Guiding Framework, Service Agreements and privacy impacts are being finalized now. The intention is to have two of the four teams operational by August 31, 2025. In the meantime, DSP will prioritize services for those leaving	 184 Allied Health Progress Update and Phased Approach report 14 Jan 2025 199 Disability Support Program Outreach Teams Meeting with Service Providers 30 April 2025

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	institutions and will contract private services when needed. Western and Eastern Regions, DSP-funding for the existing allied health positions, identified as included in the DSOT composition, will continue, with additional funding being provided as required to strengthen the teams and broaden the scope of services offered. New service agreements will be established to support these organizations in shifting to providing community-based outreach support to DSP participants move into and settle in their communities of choice. In Central and Northern Regions new Disability Support Outreach Teams will be established through partnerships agreements between DSP and health and/or community based organizations. These teams will not include RN/LPN positions. There will be a separate Nursing Strategy Project initiated this fiscal year, that will identify and address the nursing support and service needs of DSP participants now and into the future.	
57. Decide best method for embedding HR principles and enhancing Supported Decision-Making practice, including build into planning and needs assessment re relational support.	 COMPLETE Practice Frameworks for LACs and IPSCs are complete and have HR principles embedded. A Supported Decision Making Toolkit was developed by DSP and rolled out during training in November/December 2024 and January 2025. Core Training also included the Remedy and Human Rights Principles 	 133 Supported Decision Making Toolkit Jan 2025 136 Supported Decision Making Training Module 21 Nov 2024 154 Rights of Persons with Disabilities Training Module Nov 2024 230 Project Charter Supported Decision Making 1 April 2025
	• The review of the ACDMA is complete.	 152 Correspondence – DM Taweel to DM Glennie regarding Department of

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58. Policy engagement in current review of ACDMA Act Review.	The Department of Justice has developed a workplan to address the outcomes of the ACDMA review specifically in regard to options for embedding supported decision making in legislation. DSP will be part of this work ongoing.	Justice Remedy Reporting Requirements 23 Oct 2024 • 204 Adult Capacity and Decision Making Act and Supported Decision Making Workplan 13 March 2025
59. Tenders awarded for and establishment of External Evaluation Team.	*The reasons for Substantial Progress instead of Exact Compliance are explained in the 2025 Annual Progress Report in the Challenges section under Procurement • Request for proposals closed November 5, 2024.	155 RFP Human Rights Remedy Evaluation 8 Oct 2024
60. Tender/appointment Leadership and Capability Panel and other key services/infrastructure	 COMPLETE DSP has established a Leadership and Capability panel of experts for training and consultation on the implementation of remedy related initiatives. This includes an annual planning process for leadership and capability initiatives including Training all new staff Annual sector conference Associated leadership and capacity building events for families and service providers Membership of Global Leadership Exchange National and International Knowledge exchange and participation in leadership development activities Support for people with disabilities, family and staff to attend relevant conferences (ie. Sponsorship for the SRV conference in May 2025) 	 156 Leadership and Capability Panel Membership January 2025 183 Screenshots of DSP online library 14 Jan 2025 206 Inclusion Nova Scotia Family Session on Individualized Funding and School Leavers 6 February 2025 207 Individualized Funding Info for Families 20 Mar 2025

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61. Commence development of leadership, innovation and training panel and plan.	 STATUS AS OF MAY 31, 2025 / COMMENTS Workshops with families through Inclusion NS Webinars for families and Service Providers COMPLETE DSP has established a Leadership and Capability panel of experts for training and consultation on the implementation of remedy related initiatives. The panel has supported an annual planning process for leadership and capability initiatives including: Training all new staff Annual sector conference Associated leadership and capacity building events for families and service providers Membership in Global Leadership Exchange National and International Knowledge exchange and participation in leadership development 	 SUPPORTING DOCUMENTS 164 DSP Training Schedule Nov Dec 2024 165 DSP Training Schedule January 2025 157 Optimal Individual Service Design Information for Hosts 18 Oct 2024 180 Optimal Individual Service Design Course Participant feedback 10 Jan 2025 183 Screenshots of DSP online library 14 Jan 2025 208 Monthly Service Provider Webinar – Individualized Funding and
62. Design and trial Leadership training courses	 activities Support for people with disabilities, family and staff to attend relevant conferences (ie. Sponsorship for the SRV conference in May 2025) Workshops with families through Inclusion NS Webinars for families and Service Providers Extensive training provided to Regional Hub Leadership team in August 2024 COMPLETE	No New Admissions 10 Dec 2024 • 219 Monthly Service Provider Webinar Individualized Funding 14 Jan 2025 • Service Provider Webinars on Vimeo • 164 DSP Training Schedule Nov Dec
and deliver initial training.	 Extensive training provided to Regional Hub Leadership team in August 2024. Feedback and evaluation of this training used to design training of LACs, IPSCs, EFACS and Community Living 	 2024 165 DSP Training Schedule January 2025 157 Optimal Individual Service Design Information for Hosts 18 Oct 2024

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	Facilitators delivered in November/December 2024 and January 2025.	 180 Optimal Individual Service Design Course Participant feedback 10 Jan 2025 180 Optimal Individual Service Design Course Participant feedback 10 Jan 2025 183 Screenshots of DSP online library 14 Jan 2025
	EXACT COMPLIANCE	
 63. Complete base modelling for the Disability Sector Workforce Plan and commence implementation. a) Priority workforce training and recruitment strategies identified for immediate action. 	Monitor Report July 2024	
64. Commence review of Licensing and standards	COMPLETE	
of DSP funded programs and services.	 A review has been completed of the Homes for Special Care Act as it relates to Licensing in relation to the requirements of the Remedy. It was prepared by Legal Counsel and subject to client privilege. 	
65. Commence review of how National Building	EXACT COMPLIANCE	
Code requirements apply to DSP programs.	Monitor Report July 2024	
66. Commence work on new standards for smaller community-based settings.	EXACT COMPLIANCE Monitor Report July 2024	
67. Commence review of rental costs assistance	EXACT COMPLIANCE	
policy as a key lever to increase housing supply.	Monitor Report July 2024	

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68. Design work commences on Discretionary funding/Innovations and Transition funds.	 COMPLETE Disability Supplement Payment is now available to individuals in receipt of Employment Support and Income Assistance who have a disability as of May 2024 Discretionary Funding will be available through LAC/IPSC Small Spark program in early 2025. The Advisory Councils will have access to Innovation Funding, as outlined in their Terms of Reference. The Service Evolution Fund was launched in October 2024 and provides grant funding to organizations who want make changes to their services and supports to align with the Remedy. Individuals will be able to access some Individualized Funding during a transition period while awaiting new community programs. 	 158 Service Evolution Fund Poster Oct 2024 159 Service Evolution Fund Application form Oct 2024 186 Overview of Service Evolution Funding Grants 14 Jan 2025 160 CONFIDENTIAL Small Sparks Materials Dec 2024 DRAFT 70 Notice of Disability Supplement May 2024 146 Regional Advisory Council Terms of Reference Jan 2025 147 Advisory Council Innovations Fund Guidelines Jan 2025
69. Innovations/transition design work complete. Implementation planning commences.	 COMPLETE Service Evolution fund supporting existing providers to move to a different model of service aligned with the Remedy launched in October 2024. Twenty-two grants have been awarded thus far. The Advisory Councils also have access to Innovation Funding, as outlined in their Terms of Reference The OISD course will generate proposals for 7 focus persons and these will then be progressed through the new IF process and trial funding panels to apply an innovation lens. For each of these, design work is complete and implementation planning has commenced. 	 158 Service Evolution Fund Poster Oct 2024 159 Service Evolution Fund Application form Oct 2024 186 Overview of Service Evolution Funding Grants 14 Jan 2025 160 CONFIDENTIAL Small Sparks Materials Dec 2024 DRAFT 70 Notice of Disability Supplement May 2024 146 Regional Advisory Council Terms of Reference Jan 2025 147 Advisory Council Innovations Fund Guidelines Jan 2025