

Interim Progress Report January 15, 2025 - Targets and Compliance

Year 1: April 1, 2023 to March 31, 2024

REMEDY REQUIREMENT	EXPECTED STATUS AS OF MARCH 31, 2025 / COMMENTS	SUPPORTING DOCUMENTS ¹
1. Update as to status and work of Government Roundtable.	<p style="text-align: center;">EXACT COMPLIANCE</p> <ul style="list-style-type: none"> • <i>Monitor Report July 2024</i> 	
2. Complete transfer of DCS <i>Social Assistance Act</i> DSP intake function and care Coordination staff to the Disability Supports Program.	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> • Care Coordination staff (and all DSP Service Delivery staff) transferred under DSP in September 2024. • DSP Intake function is completely within DSP. • New intake role created, called “DSP Connector” and is part of the Regional Hub Model. 	<ul style="list-style-type: none"> • 102 DSP Service Delivery Program Update 16 Aug 2024 • 173 DSP Connector Process Map • 99 Memo – ESIA Intake CS All April 2 2024 • 100 Job posting for Connector Role January 2025
3. Transfer of Disability Support Program (DSP) current model care coordination functions to Local Area Coordination (LAC) and Intensive Planning and [Support] Coordination (IPSC) by regions; handover planning coordination support from current model of Care Coordinators to LACs and IPSCs.	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> • New system of planning coordination operational under the new Regional Hub Model in early 2025. • New DSP applicants will be supported by an LAC or IPSC. 	<ul style="list-style-type: none"> • 106 Job Posting for LAC Sept 2024 • 107 Job Posting for IPSC Sept 2024 • 108 Job Posting for EFAC Sept 2024 • 145 Organizational Chart 23 Dec 2024
4. Continue development and implementation of Local Area Coordination, including individualized planning and coordination services (navigational) and Intensive Planning and Support Coordination (IPSC): a) Regional lead positions developed and recruited b) Regional leads to lead recruitment of new Local Area Coordination (LAC) and Intensive Planning and Support Coordination (IPSC) staff	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> • Regional leadership team recruited and trained in August 2024. • Regional leadership team conducted recruitment of LAC and IPSC staff in October and November 2024. • Policy and practice framework approved and established, including fidelity checklists. • Job specifications for LAC and IPSCs finalized and positions posted and hired. • A targeted recruitment campaign specifically for IPSCs will begin in early 2025. This will ensure skilled IPSCs are hired in a timely manner 	<ul style="list-style-type: none"> • 11 LAC Job Description May 2024 • 14 IPSC Job Description May 2024 • 113 LAC Framework of Practice Jan 2025 • 114 IPSC Framework of Practice Jan 2025 • 13 Fidelity Checklist LAC May 2024 • 16 Fidelity Checklist IPSC May 2024 • 145 Organizational Chart 23 Dec 2024

¹ (Documents 1 – 98 were disclosed in May 2024. Documents 99 – 186 are being disclosed as part of this report)

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<p>c) Policy and practice framework established, including fidelity criteria.</p> <p>d) Job specifications developed for Local Area Coordination (LAC), Individualised Planning and Support Coordination and Intensive Planning and Support Coordination.</p>		
<p>5. Benchmark staffing ratios to be met: Ratios set 1:20 for Intensive Planning and Coordination Staff (IPSC) and 1:50 for Local Area Coordination (LAC) with 1 Supervisor for each 8 staff.</p>	<p>COMPLETE</p> <ul style="list-style-type: none"> • Caseload ratios aligned with 1:20 and 1:50 for IPSCs and LACs respectively • Team Leads (aka Supervisors) maintaining ratios of 1:8 	<ul style="list-style-type: none"> • 11 LAC Job Description May 2024 • 14 IPSC Job Description May 2024 • 13 Fidelity Checklist LAC May 2024 • 16 Fidelity Checklist IPSC May 2024
<p>6. Recruit and train 25 new LACs and 40 new IPSCs (including 15 transferred from Care Coordinators).</p>	<p>COMPLIANCE IN SUBSTANCE</p> <ul style="list-style-type: none"> • Cohort of LACs, IPSCs and EFACs hired and trained in November 2024 and in January 2025. • Another recruitment cohort of LACs and IPSCs will begin in February 2025 • Extensive strategies undertaken to expedite recruitment including: prioritizing Remedy related hiring corporately (over other programs), obtaining permission from the union to conduct some processes concurrently, hiring additional Human Resources staff to support the hiring process, conducting additional recruitment activities, etc. • DSP is holding off on transferring 15 Care Coordinators into their new roles of IPSCs in order mitigate risk to the current system. Despite this, DSP is on target to start planning for community options for those leaving institutions, those receiving no service and those in temporary shelter arrangements. 	<ul style="list-style-type: none"> • 11 LAC Job Description May 2024 • 14 IPSC Job Description May 2024 • 18 EFAC Job Description May 2024 • 124 Remedy Hiring Table Jan 2025 • 111 Recruitment Strategies and Mitigations Interim Progress Report Final 14 Jan 2025

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	<ul style="list-style-type: none"> A targeted recruitment campaign for IPSCs (the most challenging position to fill) will begin in early 2025. This will ensure skilled IPSCs can be hired in a timely manner. 	
<p>7. New planning staff appointed, and Institutional Closure teams established.</p>	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> Regional Closure Specialists Hired and trained in August 2024. Community Living Facilitators hired December 2024. Closure Teams launched in December 2024. These include the Regional Closure Specialists, Community Living Facilitators, and Intensive Planning and Support Coordinators. Communications with ARC, RRC and RCF organizations indicating IPSCs will be engaging in transition planning with participants. In the short term, IPSCs will be assigned to individuals living in institutions (including hospitals), those on the Service Request List receiving no supports and those living in Temporary Shelter Arrangements. Once additional IPSCs and LACs are in place, a more robust strategy for assigning cases will be implemented. 	<ul style="list-style-type: none"> 25 Closure Specialist Job Posting May 2024 112 Job Posting for Community Living Facilitator Sept 2024 125 Correspondence – Intensive Planning and Support Coordinator (IPSC) Visits 9 Dec 2024
<p>8. “Regional Closure Strategy” developed with facility priority, timelines, capacity building and lifestyle enhancement including:</p> <ol style="list-style-type: none"> Plan for Regional Closure Teams (n=42 staff) <i>with</i> regional process for prioritization of closures. Align closures with people moving from Long Term Care, psychiatric hospitals and forensic facilities (including data) Planning commences for next groups including capacity building and enhanced current lifestyle (n = 133). 	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> Closure strategy approved and communicated to the disability sector in June 2024. Closure Strategy information sessions held with institutional facility boards, staff and residents throughout June 2024. Closure Strategy information sessions with family members of individuals living in institutions held in October 2024 in partnership with Inclusion Nova Scotia. Closure Specialists hired in August 2024.. The number of people residing in ARCs, RRCs, RCFs, Group Homes and Developmental Residences continues to be reduced through existing planning processes and programs. 	<ul style="list-style-type: none"> 30 Facility Closure Strategy May 2024 126 ARC RRC RCF Closure Information Sessions April 2024 127 IPSC Transition Guidebook Dec 2024 128 Facility Closure Guide DSP Partners Jan 2025 116 Facility Closure Letter Nov 2024 157 Optimal Individual Service Design Information for Hosts 18 Oct 2024 180 Optimal Individual Service Design Course Participant feedback 10 Jan 2025

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	<ul style="list-style-type: none"> • Closure teams operational in each region made up of Closure Specialists, Community Living Facilitators and IPSCs • Transition guide and Facility Closure Guides approved. • Letters of agreement between ARCs, RRCs and RCFs and DSP confirming expected closure date signed by 18 organizations. • Nine DSP participants had individual plans developed as part of the Optimal Individual Service Design (OISC) course delivered in November. These are the first people to have true individualized plans completed. 	
<p>9. Recruitment and training of 4 Regional Closure Project Leads and 4 Regional Community Capacity Developers.</p>	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> • Regional Closure Specialists Hired and trained in August 2024 • Terminology has shifted from “Community Capacity Developer”, as used in the Remedy, to “Community Living Facilitator” to better reflect the intention of the role and avoid confusion with “community developer” roles in other departments. • Community Living Facilitators hired in December 2024, and are completing training in January 2025 • Closure Teams started working with facilities in December 2024 	<ul style="list-style-type: none"> • 145 Organizational Chart 23 Dec 2024 • 112 Job Posting for Community Living Facilitator Sept 2024 • 119 Community Living Facilitator Job Description
<p>10. Community Capacity Developers commence, initial training.</p>	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> • Community Living Facilitators hired in December 2024, and are completing training in January 2025 	<ul style="list-style-type: none"> • 145 Organizational Chart 23 Dec 2024 • 112 Job Posting for Community Living Facilitator Sept 2024 • 119 Community Living Facilitator Job Description
<p>11. Regional Closure Project Leads commence (possibly from existing Care Coordination).</p>	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> • Regional Closure Specialists hired, trained and began work in August 2024 	<ul style="list-style-type: none"> • 24 Regional Closure Specialist Job Description May 2024 • 25 Closure Specialist Job Posting May 2024 • 145 Organizational Chart 23 Dec 2024

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12. Institutional Closures Province-wide Closure single central point of leadership established.	EXACT COMPLIANCE <ul style="list-style-type: none"> • <i>Monitor Report July 2024</i> 	
13. Strengthen emergency response capacity.	COMPLETE <ul style="list-style-type: none"> • A shift in approach and messaging moving away from “emergency response” which suggests replicating existing emergency response services that currently exist in community, and instead focus on removing barriers for DSP participants to access these existing services and strengthening strategies to prevent crisis. As a result, the initiative has been renamed as: Crisis Prevention and Community Response”. <ul style="list-style-type: none"> • Crisis Prevention and Community Response Strategy is prepared and approval being sought in early 2025 to commence implementation. • Crisis Prevention and Community Response Strategy reflected in the IPSC/LAC Practice Frameworks. • DSP working with Department of Health and Wellness (DHW) to develop care planning protocols for individuals leaving institutions who may need to access emergency rooms. • Urgent Staff Support project underway designing a mechanism for people to access staff support in emergency situations. • Work underway with current ARC and RRC providers to begin transfer of on Allied Health Services resources and support to community as part of the Phase 1 of Allied Health Plan. 	<ul style="list-style-type: none"> • 185 CONFIDENTIAL Crisis Prevention and Community Response Strategy Confidential 14 Jan 2025 DRAFT² • 130 Urgent Staff Support Charter July 2024 • 184 Allied Health Progress Update and Phased Approach report 14 Jan 2025 • 113 LAC Framework of Practice Jan 2025 • 114 IPSC Framework of Practice Jan 2025 • 176 Department of Health and Wellness, Office of Addictions and Mental Health and Department of Opportunities and Social Development Remedy Interim Report Action Plan Jan 2025

²Draft documents are considered “advice” until finalized, and s.14 of FOIPOP applies.

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<p>14. Approve and implement on a priority basis an emergency response strategy and Emergency Response Team:</p> <p>a) Provide enhanced resources necessary to implement the strategy;</p> <p>b) Emergency Response Team to be 50% operational.</p>	<p>SUBSTANTIAL PROGRESS</p> <ul style="list-style-type: none"> • Crisis Prevention and Community Response Strategy is prepared and approval being sought in early 2025 to commence implementation. • Crisis Prevention and Community Response Strategy reflected in the IPSC/LAC Practice Frameworks. • Implementation of strategy to align with establishment of regional hubs in early 2025. 	<ul style="list-style-type: none"> • 185 CONFIDENTIAL Crisis Prevention and Community Response Strategy 14 Jan 2025 DRAFT³
<p>15. Province to set dates for policy for firm prohibitions on any new admissions (“No new admission policy”) to the following DSP funded facilities: RRC, ARC, RCF, Group Homes and Developmental Residences.</p>	<p>COMPLETE</p> <ul style="list-style-type: none"> • No New Admissions to ARCs, RRCs and RCFs effective January 1, 2025. • No New Admissions to Group Homes and Developmental Residences effective January 1, 2026 – policy approved. 	<ul style="list-style-type: none"> • 140 No New Admissions Policy Changes Updated 17 December 2025
<p>16. Province implements policy for firm prohibitions on any new admissions (“No new admission policy”) to the following DSP funded facilities: RRC, ARC, RCF, Group Homes and Developmental Residences.</p>	<p>COMPLETE</p> <ul style="list-style-type: none"> • No New Admissions to ARCs, RRCs and RCFs effective January 1, 2025. • No New Admissions to Group Homes and Developmental Residences effective January 1, 2026 – policy approved. 	<ul style="list-style-type: none"> • 140 No New Admissions Policy Changes Updated 17 December 2025
<p>17. Work with SLTC and review and revise the policy on admissions to LTC (for young people) and ensure no admissions to LTC occur due to DSP failure to provide appropriate community supports.</p>	<p>COMPLETE</p> <ul style="list-style-type: none"> • Eligibility policy 9.3/9.4 removed ensuring young people are eligible for DSP via collaborative eligibility pathway approved in November 2024. • Individualized Funding and access to IPSC/LAC planning and support coordination provides a clear pathway to appropriate community supports 	<ul style="list-style-type: none"> • 46 Eligibility Policy Changes January 2024 • 117 Collaborative Eligibility Pathway information 21 Nov 2024 • 131 Individualized Funding Policy Jan 2025

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	<ul style="list-style-type: none"> On-going collaboration with SLTC to provide appropriate community supports to young adults to ensure they are not admitted to long term care facilities due to DSP failure to provide appropriate community supports. 	
<p>18. Coordinate with facilities to begin planning for staff redeployment.</p>	<p style="text-align: center;">EXACT COMPLIANCE</p> <ul style="list-style-type: none"> Monitor Report July 2024 	
<p>19. Commence and complete new Individualised Funding (IF) policy development and administrative infrastructure planning (including IT and data capability for new IF system).</p>	<p style="text-align: center;">SUBSTANTIAL PROGRESS</p> <ul style="list-style-type: none"> New Individualized Funding Policy implemented in January 2025. IF funding bands approved and communicated to service providers. Applications being accepted for IF service providers to deliver support under the new Individualized Funding model. Individualized Funding Administrative Backbone Service, including IF coaches, is set to go live in March 2025 but it is dependent on final contract negotiations this may go slightly past March 2025. 	<ul style="list-style-type: none"> 131 Individualized Funding Policy Jan 2025 120 Individualized Funding Service and IT Application RFP 2 July 2024 179 Service Provider IF Management Application Form 142 CONFIDENTIAL Individualized Funding Management Service Level Agreement Draft 10 Dec 2024 DRAFT⁴
<p>20. Complete and implement new assessment model and resource allocation tool.</p>	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> New assessment tool, InterRAI, has been built in the new digital platform, Collaborative Case Management (CCM). Eligibility, Funding and Assessment Coordinators (EFAC) hired and trained in November/December 2024 and January 2025. Individualized Funding Policy provides funding allocation based on policy and assessment outputs. 	<ul style="list-style-type: none"> 132 InterRAI overview Jan 2025 18 EFAC Job Description May 2024 131 Individualized Funding Policy Jan 2025
<p>21. Develop needs assessment that includes supported decision-making.</p>	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> Supported Decision Making toolkit developed and shared through training for EFACs. 	<ul style="list-style-type: none"> 133 Supported Decision Making Toolkit Jan 2025

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	<ul style="list-style-type: none"> Core training for all new staff completed November/December 2024 and January 2025. 	<ul style="list-style-type: none"> 134 Planning Process Documents Jan 2025 132 InterRAI overview Jan 2025 135 CONFIDENTIAL Guide for EFACs Jan 2025 Draft⁵ 115 Practice Framework for EFAC Jan 2025 136 Supported Decision Making Training Module 21 Nov 2024
22. Begin individualization of current funding programs.	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> New Individualized Funding Policy effective January 2025. Implementation of Individualized Funding will be a phased approach beginning with those leaving institutions and those on the Service Request List not receiving supports. Eventually all program participants will transition to an Individualized Funding model. DSP Service Providers have been invited to apply to become providers under the new Individualized Funding model. Nine current DSP participants took part in an intensive planning process with new IPSCs in December 2024. Their new plans are based on an individualized funding model and they will be the first individuals with these support plans in place. This was part of the Optimal Individual Service Design (OISD) training delivered to IPSCs. 	<ul style="list-style-type: none"> 131 Individualized Funding Policy Jan 2025 179 Service Provider IF Management Application Form 142 CONFIDENTIAL Individualized Funding Management Service Level Agreement Draft 10 Dec 2024 DRAFT⁶

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23. Initiate process for establishment of an accessible, user facing system for personal budget management and administration.	EXACT COMPLIANCE <ul style="list-style-type: none"> • <i>Monitor Report July 2024</i> 	
24. Establish Eligibility and Assessment coordinators.	COMPLETE <ul style="list-style-type: none"> • Seventeen Eligibility, Funding and Assessment Coordinators (EFACs) were hired and trained in November/December 2024. 	<ul style="list-style-type: none"> • 18 EFAC Job Description May 2024 • 108 Job Posting for EFAC Sept 2024 • 115 Practice Framework for EFAC Jan 2025
25. Develop job description/contract specification for IF coaches and staff.	SUBSTANTIAL PROGRESS <ul style="list-style-type: none"> • Individualized Funding Administrative Backbone Service, including IF coaches, is set to go live in March 2025 but it is dependent on final contract negotiations which may go slightly past March 2025. 	<ul style="list-style-type: none"> • 120 Individualized Funding Service and IT Application RFP 2 July 2024
26. Commence recruitment of IF coaches (n = 4) and staff recruitment/support capacity (n = 4 FTE) or Tender for new single entity.	SUBSTANTIAL PROGRESS <ul style="list-style-type: none"> • Individualized Funding Administrative Backbone Service, including IF coaches, is set to go live in March 2025 but it is dependent on final contract negotiations which may go slightly past March 2025. 	<ul style="list-style-type: none"> • 120 Individualized Funding Service and IT Application RFP 2 July 2024
27. Develop system for emergency employee cover (likely contracted out) for IF users.	COMPLETE <ul style="list-style-type: none"> • Urgent Staff Support service in development and will be launched in March 2025. 	<ul style="list-style-type: none"> • 130 Urgent Staff Support Charter July 2024
28. Commence work with SLTC to ensure consistency in IF work.	COMPLETE <ul style="list-style-type: none"> • DSP has been working closely with Seniors and Long-Term Care in the design, tender and awarding of the Individualized Funding Backbone Service. The RFP for this closed in August 2024 and the evaluation of proposals is in the final stages • DSP and SLTC have agreed that the individualized Funding policy will apply to Shared Services. 	<ul style="list-style-type: none"> • 120 Individualized Funding Service and IT Application RFP 2 July 2024 • 121 Correspondence between DSP and SLTC on Individualized Funding 11 Dec 2024

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29. Review of current contracts and design for new Province-wide PDP Peer and Technical support program.	EXACT COMPLIANCE <ul style="list-style-type: none"> • <i>Monitor Report July 2024</i> 	
30. Commence early focus on Supported Decision-Making practice enhancement.	EXACT COMPLIANCE <ul style="list-style-type: none"> • <i>Monitor Report July 2024</i> 	
31. Implementation commences including new ILS plus and Flex Independent expanded programs.	COMPLETE <ul style="list-style-type: none"> • ILS+ implemented in May, 2024 and offers: <ul style="list-style-type: none"> ○ Increased hours ○ Increased admin fee • Since May 2024, 10 people have elected to join the ILS + program. • There is no waitlist for Flex Independent and is available to DSP eligible participants who choose it. There are currently 122 people in this program. 	<ul style="list-style-type: none"> • 68 ILS + Policy May 2024
32. Commence new policy development for Homeshare expansion, new ILS plus, Flex, IF strategy, new TSA/Innovations, School leavers and Waitlist (no current service) Support.	COMPLETE <ul style="list-style-type: none"> • Program Pathways launching in early 2025. Program Pathways are the ways in which DSP participants may utilize their individualized funding. In the past, DSP offered distinct programs with differing policies and eligibility. Program Pathways will be available to anyone using Individualized funding and will cover previously defined “programs” such as ILS Plus, Flex, Innovations, etc. • DSP Service Providers have been invited to apply to become providers under the new Individualized Funding model. • Home Share program designed and applications for service providers will be accepted in early 2025 	<ul style="list-style-type: none"> • 137 Program Design Pathways 5 Sept 2024 • 138 CONFIDENTIAL Home Share Design 13 Jan 2025 DRAFT⁷ • 139 School Leavers Project Charter July 2024 • 181 School Leavers Overview 14 Jan 2025 • 182 CONFIDENTIAL School Leavers Process Flow 14 Jan 2025 DRAFT⁸ • 68 ILS + Policy May 2024 • 179 Service Provider IF Management Application Form

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	<ul style="list-style-type: none"> • ILS+ was launched in May 2024 and 10 people are now receiving support from this program. • School Leavers design work underway in partnership with the Department of Education and Early Childhood Development. • Transition planning commenced via the Optimal Individual Service Design (OISD) course included individuals living in Temporary Shelter Arrangements (TSA). Intensive Planning and Support Coordinators developed innovative plans for these individuals and will continue to support them to enact them. • Individuals on the Service Request List not in receipt of service are being assigned Intensive Planning and Support Coordinators. 	<ul style="list-style-type: none"> • 142 CONFIDENTIAL Individualized Funding Management Service Level Agreement Draft 10 Dec 2024 DRAFT⁹
<p>33. Allocate 200 new ILS plus/Flex Independent places.</p>	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> • There is no wait list for ILS + or Flex Independent. Anyone who is eligible for DSP may access these options. • There are now 10 people receiving supports through ILS+ • 491 new participants (over baseline) are now in ILS. • There are now 122 people in Flex Independent 	<ul style="list-style-type: none"> • 68 ILS + Policy May 2024
<p>34. Harbourside closure relocations: 22 of the individuals at Harbourside ARC identified their community of choice and determined the locations of the 10 Small Option Homes.</p>	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> • All 22 residents successfully moved to a community of their choice. However, one individual subsequently moved back into an Adult Residential Centre due to health concerns in October 2023 and remains there today. This person is being assigned an IPSC in January 2025 to start planning for transition to community. 	
<p>35. Expanded ILS program as alternative to Small Options Homes.</p>	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> • 491 new participants (over baseline) are now in ILS. • DSP providing ILS+ offering: 	<ul style="list-style-type: none"> • 68 ILS + Policy May 2024 • 137 Program Design Pathways 5 Sept 2024

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	<ul style="list-style-type: none"> ○ Increasing hours ○ Increase admin fee ● Since May 2024, 10 people have chosen to be supported in the ILS+ program. ● The new Individualized Funding program pathways will bridge the gap between ILS and SOH. Current Small Option Homes will continue to be an option available to people who are interested in them. 	
<p>36. Implement discretionary Funding for DSP Waitlist (SRL) Baseline of 598 “eligible but not receiving support” n=208 (needs slight deduction for TSA).</p>	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> ● As of May 2024, persons with disabilities who are on the Service Request List not receiving DSP supports are eligible to receive a Disability Supplement of \$308 per month. This is in addition to their regular Income Assistance. This payment is indexed to CPI. ● Individuals who are on the Service Request List not receiving any DSP support are prioritized to receive support from IPSCs and Individualized Funding 	<ul style="list-style-type: none"> ● 70 Notice of Disability Supplement May 2024
<p>37. Baseline versus: Planning/capacity building/enhanced current lifestyle for those in other systems – estimate numbers (Shared services and psychiatric hospital/forensic)</p>	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> ● The Shared Services program is an option that has been available to those living in Long Term Care Facilities who are under 65 and could have their needs met in community. This program has been designed jointly between DSP and Seniors and Long Term Care. 14 people living in Long Term Care Facilities have submitted an Indication of Interest to participate. Two people moved into the program in 2024 and two more are in the process of moving and will do so early in 2025 ● Individuals in psychiatric facilities who meet the criteria for DSP are prioritized to receive access to IPSCs. IPSCs will begin planning with these individuals to transition to community. 	<ul style="list-style-type: none"> ● 177 Department of Health and Wellness and Office of Addictions and Mental Health Implementing HRR Advisory Committee First Meeting 22 Aug 2024 ● 178 Discharge Hub Core Team Terms of Reference Feb 2024 ● 117 Collaborative Eligibility Pathway information 21 Nov 2024 ● 123 Correspondence on Terms of Reference for C3 Working Group 13 Dec 2023

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	<ul style="list-style-type: none"> • DSP Directors continue working with colleagues at DHW and NSH to address system level barriers impeding community living for those in psychiatric hospital/forensic through initiatives like: <ul style="list-style-type: none"> ○ Working group established with OAMH, DHW, NSH. To complete a gap analysis of mental health services for persons with disabilities. ○ C3 working group (Care Coordination Centre). The C3 group includes: the NSH Complex Care Manager, the Provincial Bed Manager, MHA, and a DSP Specialist. The mandate is plan for individuals who have been in hospital for at least 28 days and have been referred to DSP. The group also identifies and works with current DSP participants in hospital. The group identifies barriers, seek solutions, and ensure ongoing communication between systems. ○ Converging Initiatives working group made up of representatives from DSP, DHW and NSH to align work between different departments ○ Discharge Hubs/Health Beyond Hospitals working group. Allied Health Director part of this work with NSH, DHW and SLTC to improve outcomes for people leaving hospital 	
<p>38. Young persons in LTC: Shared services program: increase of 25 new Shared Services spaces in community of choice by March 2024 for a total of 29 Shared Services spaces.</p>	<p style="text-align: center;">SUBSTANTIAL PROGRESS</p> <ul style="list-style-type: none"> • Six people are current being supported via Shared Services. Two more will be moving into the program in early 2025. 14 additional people have been identified to move in the coming months. 	<ul style="list-style-type: none"> • 141 Shared Services Service Level Agreement Jan 2025 • 121 Correspondence between DSP and SLTC on Individualized Funding 11 Dec 2024

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REMEDY REQUIREMENT	EXPECTED STATUS AS OF MARCH 31, 2025 / COMMENTS	SUPPORTING DOCUMENTS ¹
	<ul style="list-style-type: none"> Now that the Individualized Funding policy is in place, Shared Services models like this will be another pathway people can choose to utilize with their funding. 	
<p>39. New Homeshare options (n=50) in community of choice</p>	<p style="text-align: center;">SUBSTANTIAL PROGRESS</p> <ul style="list-style-type: none"> The Homeshare service is being designed and will be shared with potential Service Providers in early 2025. Uptake for this program will be dependent on the living arrangement chosen by those accessing IF. It is unlikely that 50 home share hosts will be recruited by March 2025, but recruitment will be in progress by April 2025. DSP will explore options for a Home Share marketing campaign to expedite share host recruitment in early 2025. 	<ul style="list-style-type: none"> 138 CONFIDENTIAL Home Share Design 13 Jan 2025 DRAFT¹⁰
<p>40. Commence planning for School Leavers (n=100).</p>	<p style="text-align: center;">EXACT COMPLIANCE</p> <ul style="list-style-type: none"> <i>Monitor Report July 2024</i> 	
<p>41. Continue work to remove waitlist for eligible applicants and participants by establishing a human rights compliant client pathway that ensures timely access to accommodative assistance.</p>	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> The Individualized Funding policy was implemented in January 2025 with access via LACs and IPSCs, allowing for immediate assistance to eligible individuals including: those on the Service Request List not receiving any services and those who were previously denied service under policy 9.3 and 9.4. 	<ul style="list-style-type: none"> 113 LAC Framework of Practice Jan 2025 70 Notice of Disability Supplement May 2024 Review of the people denied 99 Memo – ESIA Intake CS All April 2 2024 100 Job posting for Connector Role January 2025 145 Organizational Chart 23 Dec 2024
<p>42. Develop and implement new program policies including arrangements for triage</p>	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> The Individualized Funding policy was implemented in January 2025 with access via LACs and IPSCs, allowing for immediate assistance to eligible individuals. 	<ul style="list-style-type: none"> 145 Organizational Chart 23 Dec 2024 70 Notice of Disability Supplement May 2024

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and “immediate assistance” once found eligible.	<ul style="list-style-type: none"> • Small Sparks discretionary funding will provide immediate assistance if required 	<ul style="list-style-type: none"> • 99 Memo – ESIA Intake CS All April 2 2024 • 100 Job posting for Connector Role January 2025 • 160 CONFIDENTIAL Small Sparks Materials Dec 2024 DRAFT¹¹
43. Regional review of “eligible but not receiving support” group to examine demographics and determine priorities.	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> • IPSCs will begin working with individuals who are on the Service Request List but not receiving any supports from DSP in early 2025. Regional Hub Managers and Team Leads will determine priorities prioritize for assignment to IPSC of this group. • As of May 2024, persons with disabilities who are on the Service Request List not receiving DSP supports are eligible to receive a Disability Supplement of \$308 per month. This is in addition to their regular Income Assistance. This payment is indexed to CPI. 	<ul style="list-style-type: none"> • 70 Notice of Disability Supplement May 2024
44. Complete review and update of DSP eligibility policy in accordance with the Social Assistance Act, including rescinding Eligibility policy sections 9.3 and 9.4. a. Review and address situation of individuals previously denied (n=8).	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> • Policy sections 9.3 and 9.4 were rescinded in January 2024. • Review of 8 applicants who were previously denied under this policy completed. Three of these individuals have since passed away. The five remaining are being assigned IPSCs to proceed with planning. • There is a new collaborative stream of support for individuals requiring support from multiple Departments. New staff were trained on this policy change in November/December 2024 and January 2025. 	<ul style="list-style-type: none"> • 46 Eligibility Policy Changes January 2024 • 144 Documenting Eligibility Decision in CCM Dec 2024 • 117 Collaborative Eligibility Pathway information 21 Nov 2024 • 118 Review of cases previously denied 7 Jan 2025
45. Develop new policy, operational policies and procedures including:	<p style="text-align: center;">COMPLETE</p>	<ul style="list-style-type: none"> • 173 DSP Connector Process Map

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<ul style="list-style-type: none"> a) triage and “immediate assistance” once found eligible b) local area coordination (LAC) and individual planning and coordination support c) intensive planning and coordination support (IPSC) d) emergency response team and referrals 	<ul style="list-style-type: none"> • DSP Connectors are being hired in January 2025. They are responsible to triage access to immediate assistance for new applicants. • Participants new to DSP will not be added to Service Request list and instead will be offered supports from either LACs or IPSCs • Crisis Prevention and Community Response Strategy is prepared and approval being sought in early 2025 to commence implementation. 	<ul style="list-style-type: none"> • 185 CONFIDENTIAL Crisis Prevention and Community Response Strategy Confidential 14 Jan 2025 DRAFT¹²
<p>46. New DSP program policies developed and implemented for planning and coordination functions, including specific principles and requirements regarding support in community of choice.</p>	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> • Practice frameworks and fidelity requirements for LACs, IPSCs and EFACs are in place and community of choice is embedded within them. • Training of new staff in these frameworks occurred in November and December of 2024 and January of 2025 	<ul style="list-style-type: none"> • 113 LAC Framework of Practice Jan 2025 • 114 IPSC Framework of Practice Jan 2025 • 115 Practice Framework for EFAC Jan 2025 • 127 IPSC Transition Guidebook Dec 2024
<p>47. Operational procedures and data to reflect updated DSP policy whereby all non-financial eligibility decisions are documented and reviewable.</p>	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> • The Collaborative Case Management (CCM) digital system went live in January 2025. This information will be captured there. 	<ul style="list-style-type: none"> • 144 Documenting Eligibility Decision in CCM Dec 2024
<p>48. Provincially approved new governance structures in place, including design of Regional Hubs.</p>	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> • Regional Hubs leadership team hired and trained in August 2024 • Regional Hub front line staff hired and trained between October and December 2024. • Regional Hubs in operational in December 2024. 	<ul style="list-style-type: none"> • 145 Organizational Chart 23 Dec 2024 • 146 CONFIDENTIAL Regional Advisory Council Terms of Reference Jan 2025 Draft¹³ • 147 CONFIDENTIAL Advisory Council Innovations Fund Guidelines Jan 2025 Draft¹⁴

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	<ul style="list-style-type: none"> Regional Advisory Council recruitment process finalized with DSP Advisory Committee in December 2024, will be operational by March 31, 2025. 	
49. Province to continue its review of Report and recommendations including regional leadership, first voice consultation and co-production.	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> Regional Hub Leadership team hired and provided with extensive training in August 2024. Regional Advisory Council recruitment process finalized with DSP Advisory Committee in December 2024, will be operational by March 31, 2025. First voice consultation embedded in project streams. DSP Advisory Committee, with 50% First Voice Representation, remains in place and providing regular guidance/input and opportunities for coproduction. An example of this is the co-design of the Shared Values underpinning Remedy implementation. These Shared Values have been embedded in documents such as the Transition Guides and the Frameworks of Practice. Co-production is embedded in training materials and new planning and practice frameworks 	<ul style="list-style-type: none"> 146 CONFIDENTIAL Regional Advisory Council Terms of Reference Jan 2025 Draft¹⁵ 147 CONFIDENTIAL DSP Advisory Committee Terms of Reference 26 Jan 2022 Draft¹⁶ 175 Shared Values Co Designed with Disability Advisory Committee 148 Summary of First Voice Engagements Dec 2024
50. Ongoing Government Disability Roundtable with TOR and Ministerial/Cabinet reporting and embedded in Remedy and ideally legislation.	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> Remedy Roundtable continues to meet. Most recent meeting was January 6, 2025 The Department of Opportunities and Social Development (formally Department of Community Services) will be briefing Caucus members in early 2025 on the progress of the Remedy. 	<ul style="list-style-type: none"> 149 Remedy Roundtable Presentation 29 Oct 2024 150 Remedy Roundtable Presentation 6 Jan 2025 151 Remedy Roundtable Membership Jan 2025

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51. Appoint DSP Clinical Lead to commence design and planning for Regional Teams, building on existing DSP capacity.	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> • Allied health director in place • Allied Health Teams Phase 1 implementation commencing in early 2025. 	<ul style="list-style-type: none"> • 184 Allied Health Progress Update and Phased Approach report 14 Jan 2025
52. Liaise with Health, IWK Hospital, Mental Health and Corrections regarding current mapping and new proposals, utilizing Government Disability Roundtable process.	<p style="text-align: center;">EXACT COMPLIANCE</p> <ul style="list-style-type: none"> • <i>Monitor Report July 2024</i> 	
53. Tender process commences for DSP program multidisciplinary teams.	<p style="text-align: center;">COMPLIANCE IN SUBSTANCE</p> <ul style="list-style-type: none"> • Tender replaced by internal planning and commissioning process resulting in a multi-year strategy whereby Allied Health supports will be delivered in community during Phase 1 via existing ARC/RRC allied health staff (augmented by some external resources). • External tender will occur in year 4, internal commissioning for years 1 to 3 is needed to safeguard the current capacity in institutional teams which is at risk of being lost. 	<ul style="list-style-type: none"> • 184 Allied Health Progress Update and Phased Approach report 14 Jan 2025
54. New mental Health proposals out for tender or funded through Mental Health and Addictions.	<p style="text-align: center;">SUBSTANTIAL PROGRESS</p> <ul style="list-style-type: none"> • A number of interim measures have been developed by OAMH and DHW and are awaiting approval to address gaps in mental health services. Once approved, implementation will commence in early 2025. • At the same time a Fit-gap underway with Department of Health and Wellness and Office of Addictions and Mental Health to finalize medium and long term enhancements. 	<ul style="list-style-type: none"> • 176 Department of Health and Wellness, Office of Addictions and Mental Health and Department of Opportunities and Social Development Remedy Interim Report Action Plan Jan 2025
55. Tenders awarded for new programs delivery commencing April 2024.	<p style="text-align: center;">SUBSTANTIAL PROGRESS</p> <ul style="list-style-type: none"> • A number of interim measures have been developed by OAMH and DHW and are awaiting approval to address gaps in mental 	<ul style="list-style-type: none"> • 176 Department of Health and Wellness, Office of Addictions and Mental Health and Department of Opportunities and

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	health services. Once approved, implementation will commence in early 2025. <ul style="list-style-type: none"> At the same time a Fit-gap underway with Department of Health and Wellness and Office of Addictions and Mental Health to finalize medium and long term enhancements. 	Social Development Remedy Interim Report Action Plan Jan 2025
56. DSP commence integration of institutional teams into new Regional Outreach teams.	<p style="text-align: center;">SUBSTANTIAL PROGRESS</p> <ul style="list-style-type: none"> Integration in progress through an extensive planning process with current allied health providers and Regional Hub staff. Final approval of design of interim outreach teams in early 2025. Allied Health Teams Phase 1 implementation commencing in early 2025. 	<ul style="list-style-type: none"> 184 Allied Health Progress Update and Phased Approach report 14 Jan 2025
57. Decide best method for embedding HR principles and enhancing Supported Decision-Making practice, including build into planning and needs assessment re relational support.	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> Practice Frameworks for LACs and IPSCs are complete and have HR principles embedded. A Supported Decision Making Toolkit was developed by DSP and rolled out during training in November/December 2024 and January 2025. Core Training also included the Remedy and Human Rights Principles 	<ul style="list-style-type: none"> 133 Supported Decision Making Toolkit Jan 2025 136 Supported Decision Making Training Module 21 Nov 2024 154 Rights of Persons with Disabilities Training Module Nov 2024
58. Policy engagement in current review of ACDMA Act Review.	<p style="text-align: center;">SUBSTANTIAL PROGRESS</p> <ul style="list-style-type: none"> The Department of Justice has developed a workplan to address the outcomes of the ACDMA review. DSP will be part of this work ongoing. 	<ul style="list-style-type: none"> 172 CONFIDENTIAL Adult Capacity and Decision Making Act and Supported Decision Making Workplan DRAFT¹⁷
59. Tenders awarded for and establishment of External Evaluation Team.	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> Request for proposals closed November 5, 2024. Tender will be awarded in early 2025 and team established. 	<ul style="list-style-type: none"> 155 RFP Human Rights Remedy Evaluation 8 Oct 2024

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60. Tender/appointment Leadership and Capability Panel and other key services/infrastructure	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> • DSP has established a Leadership and Capability panel of experts for training and consultation on the implementation of remedy related initiatives. 	<ul style="list-style-type: none"> • 156 Leadership and Capability Panel Membership January 2025 • 183 Screenshots of DSP online library 14 Jan 2025
61. Commence development of leadership, innovation and training panel and plan.	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> • DSP has established a Leadership and Capability panel of experts for training and consultation on the implementation of remedy related initiatives. • The panel has supported an annual planning process for leadership and capability initiatives including: <ul style="list-style-type: none"> ○ Training all new staff ○ Annual sector conference ○ Associated leadership and capacity building events for families and service providers ○ Membership in Global Leadership Exchange ○ National and International Knowledge exchange and participation in leadership development activities ○ Support for people with disabilities, family and staff to attend relevant conferences (ie. Sponsorship for the SRV conference in May 2025) ○ Workshops with families through Inclusion NS ○ Webinars for families and Service Providers Extensive training provided to Regional Hub Leadership team in August 2024 	<ul style="list-style-type: none"> • 164 DSP Training Schedule Nov Dec 2024 • 165 DSP Training Schedule January 2025 • 157 Optimal Individual Service Design Information for Hosts 18 Oct 2024 • 180 Optimal Individual Service Design Course Participant feedback 10 Jan 2025 • 183 Screenshots of DSP online library 14 Jan 2025
62. Design and trial Leadership training courses and deliver initial training.	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> • Extensive training provided to Regional Hub Leadership team in August 2024. 	<ul style="list-style-type: none"> • 164 DSP Training Schedule Nov Dec 2024 • 165 DSP Training Schedule January 2025 • 157 Optimal Individual Service Design Information for Hosts 18 Oct 2024

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	<ul style="list-style-type: none"> Feedback and evaluation of this training used to design training of LACs, IPSCs, EFACS and Community Living Facilitators delivered in November/December 2024 and January 2025. 	<ul style="list-style-type: none"> 180 Optimal Individual Service Design Course Participant feedback 10 Jan 2025 180 Optimal Individual Service Design Course Participant feedback 10 Jan 2025 183 Screenshots of DSP online library 14 Jan 2025
<p>63. Complete base modelling for the Disability Sector Workforce Plan and commence implementation.</p> <p>a) Priority workforce training and recruitment strategies identified for immediate action.</p>	<p style="text-align: center;">EXACT COMPLIANCE</p> <ul style="list-style-type: none"> <i>Monitor Report July 2024</i> 	
<p>64. Commence review of Licensing and standards of DSP funded programs and services.</p>	<p style="text-align: center;">COMPLETE</p> <ul style="list-style-type: none"> A review has been completed of the Homes for Special Care Act as it relates to Licensing in relation to the requirements of the Remedy. It was prepared by Legal Counsel and subject to client privilege. 	
<p>65. Commence review of how National Building Code requirements apply to DSP programs.</p>	<p style="text-align: center;">EXACT COMPLIANCE</p> <ul style="list-style-type: none"> <i>Monitor Report July 2024</i> 	

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66. Commence work on new standards for smaller community-based settings.	EXACT COMPLIANCE <ul style="list-style-type: none"> • <i>Monitor Report July 2024</i> 	
67. Commence review of rental costs assistance policy as a key lever to increase housing supply.	EXACT COMPLIANCE <ul style="list-style-type: none"> • <i>Monitor Report July 2024</i> 	
68. Design work commences on Discretionary funding/Innovations and Transition funds.	COMPLETE <ul style="list-style-type: none"> • Disability Supplement Payment is now available to individuals in receipt of Employment Support and Income Assistance who have a disability as of May 2024 • Discretionary Funding will be available through LAC/IPSC Small Spark program in early 2025. • The Advisory Councils will have access to Innovation Funding, as outlined in their Terms of Reference. • The Service Evolution Fund was launched in October 2024 and provides grant funding to organizations who want make changes to their services and supports to align with the Remedy. • Individuals will be able to access some Individualized Funding during a transition period while awaiting new community programs. 	<ul style="list-style-type: none"> • 158 Service Evolution Fund Poster Oct 2024 • 159 Service Evolution Fund Application form Oct 2024 • 186 Overview of Service Evolution Funding Grants 14 Jan 2025 • 160 CONFIDENTIAL Small Sparks Materials Dec 2024 DRAFT¹⁸ • 70 Notice of Disability Supplement May 2024 • 146 CONFIDENTIAL Regional Advisory Council Terms of Reference Jan 2025 Draft¹⁹ • 147 CONFIDENTIAL Advisory Council Innovations Fund Guidelines Jan 2025 Draft²⁰
69. Innovations/transition design work complete. Implementation planning commences.	COMPLETE <ul style="list-style-type: none"> • The Service Evolution Fund was launched in October 2024 and provides grant funding to organizations who want make changes to their services and supports to align with the Remedy. 	<ul style="list-style-type: none"> • 158 Service Evolution Fund Poster Oct 2024 • 159 Service Evolution Fund Application form Oct 2024

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	<ul style="list-style-type: none"> • The Advisory Councils also have access to Innovation Funding, as outlined in their Terms of Reference • The OISD course will generate proposals for 9 focus persons and these will then be progressed through the new IF process and trial funding panels to apply an innovation lens. • For each of these, design work is complete and implementation planning has commenced. 	<ul style="list-style-type: none"> • 186 Overview of Service Evolution Funding Grants 14 Jan 2025 • 160 CONFIDENTIAL Small Sparks Materials Dec 2024 DRAFT²¹ • 70 Notice of Disability Supplement May 2024 • 146 CONFIDENTIAL Regional Advisory Council Terms of Reference Jan 2025 Draft²² • 147 CONFIDENTIAL Advisory Council Innovations Fund Guidelines Jan 2025 Draft²³

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