



Peer Supported Planning Service

Project Scoping Materials



Overview | Peer Supported Planning Service

1. Remedy Review
2. Project Objectives
3. Project Approach
4. Deliverables and Resources
5. Risks

The following will frame the proposed **Peer Supported Planning Service** for DSP Leadership, overviewing key objectives and project outcomes.

The project team is looking for **initial feedback from DSP for launching this project and any additional considerations** that should be taken into account.





What does the Remedy Technical Report say about ‘Peer Supported Planning’?

Reference in the Remedy	Page
Create Provincial capability for technical and peer support person-centred planning.	123
Include peer-led individualized planning/network of peer-support planners and other technical support.	42

Project Objectives | Peer Supported Planning Service Design

- **Define requirements** for program that ensures individuals who wish to access support planning and coordination supports from a peer have a supported pathway to do so
- **Consult with sector** to co-design the service using person-centered design principles and determine implementation options such as:
 - Mechanism for identifying organizations or individual peer planners
 - Options for provincial, regional or individual community level coverage and services
 - Agreement or contracting approach
- **Support implementation** through a transparent process, including required communications, change management, privacy, technology and agreement mechanisms





Project Approach | Peer Supported Planning Service Design

Based on the Remedy requirements, the framed goal of this project is to:

1. **Research and engagements:** Gather feedback on options for similar types of services that have been successfully deployed in other jurisdictions. Complete inclusive engagements with sector (individuals, families, providers, advocacy, etc.) to determine what a service could look like in Nova Scotia
2. **Test and validate:** Gather feedback on concepts identified during research and engagements, test with sector (advocates, providers, first-voice, etc.), including options for piloting the service before provincial implementation
3. **Define service requirements:** Design the framework for the service and determine the detailed service requirements that organizations or individuals delivering the program would be required to adhere to
4. **Determine selection process:** Work with sector, DSP program team and potentially SNS procurement to determine options for identifying or procuring individuals or organizations who would deliver the service (i.e. RFP, application process, open entry strategic source list), and execute the approved selection process
5. **Support implementation:** Provide support to transition the program into operations, in either a pilot or full-implementation capacity. This will include required activities related to training, change management, technology changes, privacy and consent requirements, agreement/contracting requirements, ongoing reporting and pathways between DCS and the peer planning provider(s)



Deliverables and Team | Peer Supported Planning Service Design

Deliverables/Milestone
Research Plan and Finding
Engagement Plan and Insights
Service Requirements
Application/Procurement Documentation
Implementation Plan
Evaluation Plan

Team Member	Role
Tricia Murray	DSP Director
Laura Upton	EPDU PM

A detailed schedule and milestones for deliverables will be developed during the project initiation phase.



Risks and Mitigation Plans

Risk: A similar model is not readily apparent based on research and engagement findings, prolonging the amount of time required to design the service requirements.

Mitigation Strategy #1: Rely on expertise of Remedy experts and draw requirements from them for validation by sector and first voice reps.

Risk: Lack of interest from sector during application or procurement process.

Mitigation Strategy #1: Proactively communicate the opportunity with the sector before soliciting proposals to build interest for the service.

Mitigation Strategy #2: Encourage organizations to access the Service Development Transition Fund if support is required to implement service.

Mitigation Strategy #3: Start in communities or regions where there is provider capacity and develop an approach to build provincial coverage over time.