

Letter/Message from Care Coordinators to Individuals on Service Request List

Dear [Recipient's Name],

I want to share some important information with you.

The Disability Support Program (DSP) is making some changes, and it is important to understand why these changes are taking place. In 2021, the Nova Scotia Court of Appeal said that people with disabilities were being treated unfairly by the Government of Nova Scotia. They told the Province to change how they support people with disabilities, and that individuals with disabilities should have the chance to live as independently as possible (with necessary supports) and make choices about their own lives. Therefore, Nova Scotia is working to close large institutions.

Starting January 1, 2025, the Disability Support Program will have no new admissions to:

- Adult Residential Centres (ARCs)
- Regional Rehabilitation Centres (RRCs)
- Residential Care Facilities (RCFs)

We know that you are waiting for an [ARC/RRC/RCF] program and these new changes may cause concern. We want you to know that the Disability Support Program is working on new supports and services to help persons with disabilities live in their communities. There will be staff to talk to you about what you need and help you get it.

We are here to support you. If you have questions, you can talk to your Care Coordinator.

Take care,
[Care Coordinator]